## WEBVTT

- 1~00:00:00.090 --> 00:00:03.060 < v -> For joining our CMIPS seminar. </v>
- $2\ 00:00:03.060 --> 00:00:04.740$  It's really a pleasure to have you all
- $3\ 00:00:04.740 \longrightarrow 00:00:06.000$  and most importantly,
- 4 00:00:06.000 --> 00:00:09.450 a pleasure to have Dr. Brian Mittman,
- $5~00:00:09.450 \longrightarrow 00:00:11.820$  who we've been talking about bringing over here
- $6~00:00:11.820 \longrightarrow 00:00:15.600$  to CMIPS and Yale for quite some time.
- $7\ 00:00:15.600 --> 00:00:18.660$  Dr. Mittman is a distinguished
- $8\ 00:00:18.660 \longrightarrow 00:00:22.170$  longstanding implementation scientist,
- $9\ 00:00:22.170 --> 00:00:24.540$  I might even say one of the founders
- $10\ 00:00:24.540 \longrightarrow 00:00:28.083$  of implementation science as a formal discipline.
- 11 00:00:29.700 --> 00:00:33.000 He is a research scientist
- $12\ 00:00:33.000 \longrightarrow 00:00:35.550$  in the Department of Research and Evaluation
- $13\ 00:00:35.550 \longrightarrow 00:00:37.350$  with additional affiliations
- 14 00:00:37.350 --> 00:00:40.410 at the US Department of Veteran Affairs,
- $15\ 00:00:40.410 --> 00:00:43.800$  which is another place where a huge amount
- 16 00:00:43.800 --> 00:00:47.130 of some of the best implementation science,
- $17\ 00:00:47.130 \longrightarrow 00:00:50.310$  thinking and research has emanated over the years,
- $18\ 00:00:50.310 \longrightarrow 00:00:52.650$  the University of Southern California
- 19 00:00:52.650 --> 00:00:55.620 and the University of California Los Angeles,
- $20\ 00:00:55.620 \longrightarrow 00:00:56.490$  where he co-leads
- $21\ 00{:}00{:}56.490 \dashrightarrow 00{:}01{:}01.200$  the UCLA Clinical and Translational Science Institute
- $22\ 00:01:01.200$  --> 00:01:04.710 Implementation and Improvement Science Initiative
- $23~00{:}01{:}04.710 \longrightarrow 00{:}01{:}06.840$  And I find that very interesting
- $24\ 00:01:06.840 \dashrightarrow 00:01:09.870$  in that the implementation and improvement science
- $25\ 00:01:09.870 \longrightarrow 00:01:11.490$  are linked in the same name,
- $26~00{:}01{:}11.490 \dashrightarrow 00{:}01{:}15.270$  which is also something we at CMIPS are very interested

- $27\ 00{:}01{:}15.270 \dashrightarrow 00{:}01{:}19.917$  in the kind of continuum between implementation science
- $28\ 00:01:19.917 \longrightarrow 00:01:22.500$  and improvement science, quality improvement,
- $29\ 00:01:22.500 \longrightarrow 00:01:24.900$  and what are the commonalities and differences
- $30\ 00:01:24.900 --> 00:01:28.380$  and where does one end and the other begin.
- 31 00:01:28.380 --> 00:01:29.370 So I don't know if that's something
- $32\ 00{:}01{:}29.370 \dashrightarrow 00{:}01{:}32.163$  Dr. Mittman is gonna touch upon in his talk today.
- $33\ 00:01:33.060 --> 00:01:34.830$  He chaired the planning committee
- $34~00{:}01{:}34.830 \to 00{:}01{:}37.500$  that launched the journal, "Implementation Science,"
- 35 00:01:37.500 --> 00:01:40.080 which now has a sort of spinoff journal,
- 36 00:01:40.080 --> 00:01:43.140 I forget its name, but now there's two of them,
- $37\ 00:01:43.140 \longrightarrow 00:01:46.050$  and served as co-editor in chief of that journal
- $38\ 00:01:46.050 \longrightarrow 00:01:49.590$  from 2005 to 2012.
- $39\ 00:01:49.590 \longrightarrow 00:01:50.820$  He was a founding member
- $40\ 00:01:50.820 --> 00:01:53.190$  of the US Institute of Medicine Forum
- $41\ 00{:}01{:}53.190 {\: -->\:} 00{:}01{:}57.690$  on the science of quality improvement and implementation
- 42 00:01:57.690 --> 00:02:00.390 and chair at the National Institutes of Health
- $43\ 00:02:00.390 \longrightarrow 00:02:02.670$  Special Emphasis Panel
- $44\,00:02:02.670 --> 00:02:05.430$  on Dissemination and Implementation Research in Health
- 45 00:02:05.430 --> 00:02:07.940 in 2007 and 2010.
- $46\ 00:02:07.940 \longrightarrow 00:02:10.830$  And for those of us in the audience
- 47 00:02:10.830 --> 00:02:14.160 who are thinking about NIH grants,
- 48 00:02:14.160 --> 00:02:17.491 what I've very recently learned is now that
- $49\ 00:02:17.491 \longrightarrow 00:02:19.650$  the DNI panel, as we call it,
- $50\ 00:02:19.650 \longrightarrow 00:02:21.360$  has been renamed.
- 51 00:02:21.360 --> 00:02:23.190 Maybe Dr. Mittman knows the name,
- 52 00:02:23.190 --> 00:02:25.290 I don't remember the name,
- $53\ 00:02:25.290 \longrightarrow 00:02:28.443$  and maybe even there's multiple ones of it now.

- 54 00:02:29.280 --> 00:02:30.330 But if you're interested,
- $55~00:02:30.330 \dashrightarrow 00:02:32.490$  may be write to me later and we can figure that out
- $56\ 00:02:32.490 \longrightarrow 00:02:33.750$  because it's very important
- $57\ 00{:}02{:}33.750 {\: -->\:} 00{:}02{:}37.740$  for our implementation dissemination science applications
- $58\ 00:02:37.740 \longrightarrow 00:02:39.720$  to NIH here at Yale.
- 59 00:02:39.720 --> 00:02:41.040 Dr. Mittman directed
- $60~00:02:41.040 \dashrightarrow 00:02:44.340$  the VA's Quality Enhancement Research Initiative
- 61 00:02:44.340 --> 00:02:47.100 from 2002 to 2004.
- 62 00:02:47.100 --> 00:02:50.130 His research examines innovative approaches
- $63~00{:}02{:}50.130 \dashrightarrow 00{:}02{:}52.740$  to health care delivery and improvement
- $64\ 00:02:52.740 \longrightarrow 00:02:55.830$  and efforts to strengthen learning healthcare systems,
- $65~00:02:55.830 \longrightarrow 00:02:59.490$  another area in which we're very interested in CMIPS
- $66\ 00:02:59.490 \longrightarrow 00:03:01.890$  and many others at Yale are as well.
- 67 00:03:01.890 --> 00:03:04.920 So today, Dr. Mittman is gonna talk to us
- $68\ 00{:}03{:}04.920 \dashrightarrow 00{:}03{:}08.040$  about Addressing Heterogeneity and Adaptability
- 69 00:03:08.040 --> 00:03:10.380 and Multi-Component Implementation
- $70~00:03:10.380 \longrightarrow 00:03:12.360$  and HIV Interventions:
- $71\ 00:03:12.360 --> 00:03:14.640$  Emerging Frameworks for Research
- $72\ 00:03:14.640 --> 00:03:16.380$  on Complex Health Interventions.
- 73 00:03:16.380 --> 00:03:18.510 And actually, I wanted to say one thing
- 74 00:03:18.510 --> 00:03:20.100 before I turn it over to him.
- 75~00:03:20.100 --> 00:03:21.940 He also serves as a consultant
- 76 00:03:23.531 --> 00:03:25.110 for our R3EDI Hub,
- $77\ 00:03:25.110 \longrightarrow 00:03:27.670$  which is a technical support hub
- $78\ 00:03:28.770 \longrightarrow 00:03:30.780$  that supports seven projects
- 79 00:03:30.780 --> 00:03:33.870 devoted to ending the AIDS epidemic

- $80\ 00:03:33.870$  --> 00:03:38.280 under a general coordinating center based in Illinois.
- $81\ 00:03:38.280 \longrightarrow 00:03:40.140$  And it's been a pleasure to have Brian
- $82\ 00:03:40.140 --> 00:03:42.720$  as a part of our R3EDI Hub team as well.
- 83  $00:03:42.720 \longrightarrow 00:03:44.970$  So without any further ado now,
- $84\ 00:03:44.970 \longrightarrow 00:03:47.700$  I will turn things over to Dr. Mittman.
- 85 00:03:47.700 --> 00:03:49.500 <-> Great, thank you, Donna,</v>
- $86\ 00:03:49.500 \longrightarrow 00:03:50.970$  both for the kind introduction
- $87\ 00{:}03{:}50.970 \dashrightarrow 00{:}03{:}55.170$  as well as more importantly the opportunity to present
- $88\ 00:03:55.170 --> 00:03:58.811$  and to meet with some of your colleagues today and tomorrow.
- 89 00:03:58.811 --> 00:04:01.173 As we were saying before we started,
- 90 00:04:02.070 --> 00:04:03.540 my hope is to have the opportunity
- 91 00:04:03.540 --> 00:04:06.720 to join you in person at some point down the line,
- $92\ 00:04:06.720 \longrightarrow 00:04:08.010$  but I know we all share that hope
- 93  $00:04:08.010 \longrightarrow 00:04:10.560$  for lots of in-person gatherings.
- 94 00:04:10.560 --> 00:04:13.350 You touched on several of my favorite topics,
- $95\ 00:04:13.350 --> 00:04:16.590$  including implementation science, improvement science.
- 96 00:04:16.590 --> 00:04:19.050 I'll mention that I think very briefly
- 97 00:04:19.050 --> 00:04:21.450 as well as other topics.
- 98 00:04:21.450 --> 00:04:24.270 And I'm glad to schedule follow-up talks
- 99  $00:04:24.270 \longrightarrow 00:04:25.710$  to speak about them.
- $100\ 00{:}04{:}25.710$  -->  $00{:}04{:}28.713$  One quick comment on some of your kind remarks.
- $101\ 00:04:30.030 --> 00:04:32.340\ I$  always counsel junior colleagues
- 102 00:04:32.340 --> 00:04:35.610 to pick a very small field that's likely to grow
- $103\ 00:04:35.610 --> 00:04:37.290$  and get in on the ground floor
- $104\ 00:04:37.290 --> 00:04:39.210$  because it makes you look important.
- $105\ 00:04:39.210 --> 00:04:42.660$  That's sort of the big fish, small pond kind of idea.

- $106~00{:}04{:}42.660 \dashrightarrow 00{:}04{:}46.200$  But also, the fact that I spend much more of my time
- 107 00:04:46.200 --> 00:04:48.670 advocating and helping to develop and expand
- 108 00:04:49.730 --> 00:04:53.760 fields that I'm interested in sometimes
- $109\ 00:04:53.760 \longrightarrow 00:04:55.290$  rather than actually doing the research,
- $110\ 00:04:55.290 --> 00:04:58.020$  although I do have a research portfolio.
- 111 00:04:58.020 --> 00:05:00.210 So implementation science is a field
- $112\ 00{:}05{:}00.210 \dashrightarrow 00{:}05{:}04.710$  that I was able to, again, get in on the ground floor
- $113\ 00:05:04.710 \longrightarrow 00:05:06.810$  and help to wave the flag,
- 114 00:05:06.810 --> 00:05:09.990 promote interest and advocate at NIH,
- $115\ 00:05:09.990 \longrightarrow 00:05:12.540$  at PCORI and many other places.
- $116\ 00:05:12.540 \longrightarrow 00:05:14.905$  And used to spend a lot of time
- 117 00:05:14.905 --> 00:05:16.920 on the freeways in Los Angeles
- $118\ 00{:}05{:}16.920 {\: --> \:} 00{:}05{:}19.890$  traveling between different facilities and institutions
- 119 00:05:19.890 --> 00:05:21.690 as well as in planes trying to,
- 120 00:05:21.690 --> 00:05:24.060 again, advocate and promote interest
- $121\ 00:05:24.060 \longrightarrow 00:05:25.890$  in implementation science.
- 122 00:05:25.890 --> 00:05:27.510 But the implementation science field,
- $123\ 00:05:27.510 \longrightarrow 00:05:30.270$  in my view, is well established.
- $124\ 00:05:30.270 \longrightarrow 00:05:33.390$  There are many of us who are interested
- $125\ 00:05:33.390 \longrightarrow 00:05:35.430$  and have active research portfolios.
- $126~00{:}05{:}35.430 \dashrightarrow 00{:}05{:}37.470~I~don't~know that I have that much to offer at this point$
- $127\ 00:05:37.470 \longrightarrow 00:05:39.480$  as far as new ideas,
- 128 00:05:39.480 --> 00:05:41.370 but I have a different view about the field
- $129\ 00:05:41.370 --> 00:05:43.140$  of complex health interventions
- $130\ 00:05:43.140 \dashrightarrow 00:05:47.490$  where I think there is a need to continue to think hard
- 131 00:05:47.490 --> 00:05:50.430 and promote some of the newer emerging frameworks
- $132\ 00:05:50.430 \longrightarrow 00:05:53.940$  and point out that as researchers are tasked

- $133\ 00:05:53.940 \longrightarrow 00:05:56.390$  in studying complex health interventions
- $134\ 00:05:56.390 \longrightarrow 00:05:57.870$  is a bit different from our tasks
- $135\ 00:05:57.870 \longrightarrow 00:05:59.970$  and studying other kinds of interventions.
- $136\ 00:06:02.670 --> 00:06:05.880$  I think my most important focus lately in my research
- 137 00:06:05.880 --> 00:06:08.700 is trying to help, again, advocate
- $138\ 00{:}06{:}08.700 \dashrightarrow 00{:}06{:}12.360$  and share information on some of these emerging frameworks
- $139\ 00:06:12.360 \longrightarrow 00:06:15.120$  and encourage more development.
- $140\ 00{:}06{:}15.120 \dashrightarrow 00{:}06{:}17.790$  One more comment in terms of the truth in advertising.
- 141 00:06:17.790 --> 00:06:19.900 I actually won't spend much time at all
- $142\ 00:06:21.030 \longrightarrow 00:06:23.460$  talking about specific implementation science
- 143 00:06:23.460 --> 00:06:26.400 or HIV/AIDS intervention examples,
- $144\ 00:06:26.400 \longrightarrow 00:06:28.050$  but I think it'll be very clear
- $145\ 00:06:28.050 --> 00:06:31.230$  as to how and why the comments that I will make
- $146\ 00{:}06{:}31.230 \dashrightarrow 00{:}06{:}35.340$  are directly relevant to both of those bodies of activity.
- $147\ 00:06:35.340 \longrightarrow 00:06:36.990$  So let me move on
- $148\ 00{:}06{:}36.990 \dashrightarrow 00{:}06{:}41.130$  and I try to remember which button allows me to advance.
- 149 00:06:41.130 --> 00:06:44.217 So let me start with a very high-level question,
- $150\ 00:06:44.217 --> 00:06:46.890$  and that is ask us all to think a little bit
- $151\ 00:06:46.890 \longrightarrow 00:06:49.650$  about what we as researchers do
- $152\ 00:06:49.650$  --> 00:06:53.970 in addition to producing scientific generalizable knowledge,
- $153\ 00:06:53.970 \longrightarrow 00:06:56.940$  what we do to support policy decision makers
- $154\ 00:06:56.940 \longrightarrow 00:06:59.190$  and practice decision makers questions.
- $155\ 00:06:59.190$  --> 00:07:02.520 And much of the research that's conducted in medical schools
- $156\ 00:07:02.520 \longrightarrow 00:07:05.190$  and on other health-related institutions
- $157\ 00:07:05.190 \longrightarrow 00:07:06.960$  pursues these questions.

- 158 00:07:06.960 --> 00:07:09.090 Does it work or is it effective?
- 159 00:07:09.090 --> 00:07:10.710 The FDA of course would like to know
- $160\ 00:07:10.710 \longrightarrow 00:07:12.570$  if a new drug should be approved.
- $161\ 00:07:12.570 --> 00:07:14.310\ CMS$  and others would like to know
- 162 00:07:14.310 --> 00:07:16.800 if it should be funded and promoted.
- 163 00:07:16.800 --> 00:07:18.810 Should it even be mandated?
- 164 00:07:18.810 --> 00:07:19.800 Within health systems,
- 165 00:07:19.800 --> 00:07:21.900 P& T committees have decisions to make
- $166\ 00:07:21.900 \longrightarrow 00:07:25.680$  about inclusion of new drugs in a formulary.
- $167\ 00:07:25.680$  --> 00:07:28.980 And frontline practicing clinicians need to know
- $168\ 00:07:28.980 \longrightarrow 00:07:31.200$  whether they should use a new drug
- $169\ 00:07:31.200 \longrightarrow 00:07:32.640$  or another intervention.
- $170\ 00:07:32.640 \longrightarrow 00:07:36.360$  So much of the questions here
- 171 00:07:36.360 --> 00:07:39.780 in the guidance that we endeavor to provide
- $172\ 00{:}07{:}39.780 \dashrightarrow 00{:}07{:}43.440$  to our policy and practice decision maker colleagues
- $173\ 00:07:43.440 \longrightarrow 00:07:45.900$  is a set of answers to these questions.
- 174 00:07:45.900 --> 00:07:46.740 Does it work?
- 175 00:07:46.740 --> 00:07:48.090 Is it effective?
- $176\ 00{:}07{:}48.090 \dashrightarrow 00{:}07{:}51.360$  Or in the case of comparative effectiveness research,
- 177 00:07:51.360 --> 00:07:53.820 is intervention A better than B?
- $178\ 00{:}07{:}53.820$  -->  $00{:}07{:}57.330$  And of course, we focus on outcomes and impacts
- $179\ 00:07:57.330 \longrightarrow 00:08:00.660$  when we try to answer this yes/no question.
- $180\ 00:08:00.660 \longrightarrow 00:08:02.940$  We often have the sample size and the funding
- 181 00:08:02.940 --> 00:08:05.880 and the ability to examine heterogeneity
- 182 00:08:05.880 --> 00:08:08.520 and subgroup effects and so on,
- $183\ 00:08:08.520 \longrightarrow 00:08:10.050$  and whether contextual factors
- $184~00{:}08{:}10.050 \dashrightarrow 00{:}08{:}12.660$  influence the effects and outcomes.

 $185~00{:}08{:}12.660$  -->  $00{:}08{:}17.550$  And of course, our gold standard research method of RCTs

 $186\ 00:08:17.550 \longrightarrow 00:08:19.500$  and similar experimental methods

 $187\ 00:08:19.500 \longrightarrow 00:08:22.290$  where we randomize and measure outcome differences,

 $188\ 00{:}08{:}22.290 \dashrightarrow 00{:}08{:}25.650$  that's how we go about conducting this research.

 $189\ 00:08:25.650$  --> 00:08:28.890 But again, the focus is on impact and outcomes.

 $190\ 00:08:28.890 \longrightarrow 00:08:32.670$  Are the outcomes better for those in the intervention group

 $191\ 00:08:32.670 \longrightarrow 00:08:33.960$  versus the control group?

 $192\ 00:08:33.960 \longrightarrow 00:08:35.700$  And if the answer is yes,

 $193\ 00:08:35.700 \longrightarrow 00:08:37.950$  then the intervention is effective,

 $194\ 00:08:37.950 \longrightarrow 00:08:39.450$  it's approved by the FDA,

 $195\ 00{:}08{:}39.450 \dashrightarrow 00{:}08{:}42.903$  it's promoted, it's reimbursed and it's used.

 $196\ 00{:}08{:}43.860 \dashrightarrow 00{:}08{:}48.210$  And there are in fact many examples of magic bullets

197 00:08:48.210 --> 00:08:51.420 or very strong robustly effective drugs

 $198\ 00:08:51.420 \longrightarrow 00:08:54.480$  for which we can produce a clear answer to that question.

 $199\ 00:08:54.480 \longrightarrow 00:08:56.700$  Yes, this drug is very effective.

200 00:08:56.700 --> 00:08:58.230 Precision medicine, of course,

 $201\ 00:08:58.230$  --> 00:09:01.980 is leading us down the path for drugs and interventions

 $202\ 00:09:01.980 \longrightarrow 00:09:04.110$  for which there isn't a clear answer

 $203\ 00:09:04.110 \longrightarrow 00:09:07.470$  where there are high levels of heterogeneity.

 $204~00:09:07.470 \dashrightarrow 00:09:10.950$  And we do need to tailor the interventions

 $205\ 00:09:10.950 \longrightarrow 00:09:13.563$  and that's really the theme of this talk.

 $206\ 00:09:14.460 \longrightarrow 00:09:16.010$  When we think about complex interventions

207 00:09:16.010 --> 00:09:17.910 or complex health interventions,

 $208\ 00:09:17.910 \longrightarrow 00:09:20.190$  and I'll define them more formally in a minute,

 $209~00:09:20.190 \dashrightarrow 00:09:24.900$  but health promotion programs, HIV/AIDS prevention,

- $210\ 00:09:24.900 \dashrightarrow 00:09:28.920$  treatment programs, implementation strategies,
- 211 00:09:28.920 --> 00:09:32.100 there are some examples of highly robust,
- $212\ 00:09:32.100 \longrightarrow 00:09:34.290$  highly effective complex health interventions
- 213 00:09:34.290 --> 00:09:38.010 for which we can produce a strong answer.
- $214\ 00:09:38.010 \longrightarrow 00:09:40.770$  Yes, this intervention tends to be effective
- 215 00:09:40.770 --> 00:09:43.059 across multiple settings
- $216\ 00:09:43.059 \longrightarrow 00:09:46.140$  and in multiple sets of circumstances.
- $217\ 00:09:46.140 \longrightarrow 00:09:48.780$  But by and large, for most complex health interventions,
- $218\ 00:09:48.780 \longrightarrow 00:09:51.390$  when we ask the question, is it effective?
- $219\ 00:09:51.390 \longrightarrow 00:09:53.280$  The answer that comes out of our research
- $220\ 00:09:53.280 \longrightarrow 00:09:55.470$  is sometimes or it depends.
- 221 00:09:55.470 --> 00:09:56.520 The heterogeneity,
- $222\ 00{:}09{:}56.520 \dashrightarrow 00{:}09{:}59.370$  I'll sometimes use the term extreme heterogeneity,
- $223\ 00{:}09{:}59.370 \dashrightarrow 00{:}10{:}04.370$  is just so great that the impacts vary considerably
- $224\ 00:10:04.530 -> 00:10:07.290$  and it's impossible to produce a simple answer,
- 225 00:10:07.290 --> 00:10:10.830 yes or no, it is effective or it's not effective.
- $226\ 00{:}10{:}10{:}830 \dashrightarrow 00{:}10{:}14.430$  So there is no formal established definition
- $227\ 00:10:14.430 \longrightarrow 00:10:16.650$  of complex health interventions at this point,
- $228\ 00{:}10{:}16.650 \dashrightarrow 00{:}10{:}18.960$  but here are some of the key features
- $229\ 00:10:18.960 --> 00:10:22.380$  that tend to be mentioned in most discussions
- $230\ 00:10:22.380 \longrightarrow 00:10:24.090$  of complex health interventions.
- $231\ 00:10:24.090 \dashrightarrow 00:10:26.070$  The fact that there are multiple components
- $232\ 00{:}10{:}26.070 \dashrightarrow 00{:}10{:}28.620$  and those components interact.
- $233\ 00{:}10{:}28.620 \dashrightarrow 00{:}10{:}31.590$  The intervention, the multi-component intervention
- 234 00:10:31.590 --> 00:10:34.560 tends to target multiple levels,
- $235\ 00:10:34.560 \longrightarrow 00:10:37.200$  not always, but certainly multiple entities.
- $236\ 00:10:37.200 \longrightarrow 00:10:39.450$  So we have interventions that target patients

- $237\ 00:10:39.450 \dashrightarrow 00:10:42.810$  and family caregivers and other peers
- $238\ 00:10:42.810 --> 00:10:45.783$  as well as clinicians and other health system staff,
- $239\ 00:10:46.620 \longrightarrow 00:10:48.240$  as well as in many cases,
- $240\ 00:10:48.240 \longrightarrow 00:10:51.303$  communities and even regulatory levels.
- $241\ 00:10:52.380 \dashrightarrow 00:10:55.650$  These interventions tend to be highly adaptable.
- 242 00:10:55.650 --> 00:10:56.730 They're not fixed.
- $243\ 00:10:56.730 \dashrightarrow 00:10:59.880$  So unlike a drug that comes from the factory
- $244\ 00:10:59.880 \longrightarrow 00:11:03.046$  in a very consistent chemical formulation
- $245\ 00:11:03.046 \longrightarrow 00:11:06.510$  with a high degree of consistency and homogeneity,
- $246\ 00:11:06.510 \longrightarrow 00:11:09.000$  these interventions adapt.
- $247\ 00:11:09.000$  --> 00:11:11.940 And that's the case even when we try to achieve fidelity
- 248 00:11:11.940 --> 00:11:13.560 to the manualized intervention
- 249 00:11:13.560 --> 00:11:17.700 and prevent adaptations and modifications,
- $250\ 00:11:17.700 --> 00:11:20.610$  and that's another theme I'll come back to.
- 251 00:11:20.610 --> 00:11:22.110 Because of all of these features,
- $252\ 00:11:22.110 \longrightarrow 00:11:25.110$  the interventions tend to achieve their effects
- 253 00:11:25.110 --> 00:11:26.820 through multiple pathways
- $254\ 00:11:26.820 \longrightarrow 00:11:28.620$  and they tend to be mediated.
- 255 00:11:28.620 --> 00:11:31.200 So it's not a drug that has a direct impact
- 256 00:11:31.200 --> 00:11:32.970 on a physiologic process,
- 257 00:11:32.970 --> 00:11:34.770 but instead an intervention
- 258 00:11:34.770 --> 00:11:38.040 that changes attitudes or beliefs,
- $259\ 00:11:38.040 --> 00:11:40.170$  those changes in attitudes and beliefs
- $260\ 00:11:40.170 \longrightarrow 00:11:42.780$  lead to changes in knowledge and intentions.
- $261\ 00:11:42.780 \longrightarrow 00:11:44.610$  Those changes in knowledge and intentions
- 262 00:11:44.610 --> 00:11:46.950 eventually lead to changes in behavior.
- $263\ 00{:}11{:}46.950 \dashrightarrow 00{:}11{:}50.130$  But those behaviors are influenced by multiple factors.

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264\ 00:11:50.130 --> 00:11:52.560 So it's not only the patient's own beliefs
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- $265\ 00:11:52.560 \longrightarrow 00:11:54.270$  and knowledge and attitudes,
- 266 00:11:54.270 --> 00:11:57.123 but peer influence, clinician influence,
- $267\ 00:11:57.990 --> 00:12:00.330$  social influence from key opinion leaders
- $268\ 00:12:00.330 \longrightarrow 00:12:01.380$  and a number of others.
- $269\ 00{:}12{:}01.380 \dashrightarrow 00{:}12{:}04.530$  So the causal pathways tend to be very complex
- $270\ 00:12:04.530 \longrightarrow 00:12:07.080$  and I'll illustrate that in a few minutes.
- $271\ 00:12:07.080 \longrightarrow 00:12:09.390$  So when we think about a comparison
- 272 00:12:09.390 --> 00:12:12.330 between simple interventions like drugs
- 273 00:12:12.330 --> 00:12:14.070 versus complex interventions,
- $274\ 00:12:14.070 \longrightarrow 00:12:16.387$  these are some of the key dimensions
- $275\ 00:12:16.387 \longrightarrow 00:12:18.480$  where there are differences.
- 276 00:12:18.480 --> 00:12:20.820 The difference between a single fixed
- 277 00:12:20.820 --> 00:12:23.790 and highly stable and homogeneous drug
- $278\ 00:12:23.790 \longrightarrow 00:12:27.750$  that targets a single stable physiologic process
- $279\ 00:12:27.750 --> 00:12:31.680$  to achieve a simple goal such as reducing blood pressure
- $280\ 00:12:31.680 --> 00:12:35.670$  in patients that are not always homogeneous.
- 281 00:12:35.670 --> 00:12:37.140 There are differences,
- $282\ 00:12:37.140 \longrightarrow 00:12:40.230$  but the argument is that patients,
- 283 00:12:40.230 --> 00:12:42.360 despite genetic profile differences
- 284 00:12:42.360 --> 00:12:43.740 and other physiologic,
- 285 00:12:43.740 --> 00:12:46.980 as well as clearly socioeconomic status
- $286\ 00:12:46.980 \longrightarrow 00:12:51.570$  in neighborhood and contextual differences,
- $287\ 00:12:51.570 \longrightarrow 00:12:53.940$  those differences tend to be somewhat smaller
- $288\ 00:12:53.940 \longrightarrow 00:12:55.260$  than the differences we see
- 289 00:12:55.260 --> 00:12:57.753 across communities and organizations.
- 290 00:12:58.620 --> 00:13:00.360 And again, we can argue that point,
- $291\ 00:13:00.360 \longrightarrow 00:13:02.730$  but these are the key distinctions
- $292\ 00:13:02.730 \longrightarrow 00:13:05.610$  between these two categories of interventions.

- 293 00:13:05.610 --> 00:13:07.230 And the consequences, of course,
- 294 00:13:07.230 --> 00:13:09.723 or the implications for research are that,
- 295 00:13:10.620 --> 00:13:12.930 when we study drugs, oftentimes,
- 296 00:13:12.930 --> 00:13:15.330 not always, but oftentimes we do see
- 297 00:13:15.330 --> 00:13:18.180 a relatively high level of homogeneity
- 298 00:13:18.180 --> 00:13:20.820 with very consistent and often strong,
- $299\ 00:13:20.820 \longrightarrow 00:13:23.040$  easily detected main effects.
- 300 00:13:23.040 --> 00:13:25.170 Whereas again, with complex interventions,
- $301\ 00:13:25.170 --> 00:13:26.850$  we get the answer along the lines
- $302\ 00:13:26.850 \longrightarrow 00:13:28.950$  of it depends or sometimes.
- $303\ 00:13:28.950 \longrightarrow 00:13:32.580$  We see lots of complexity, instability and heterogeneity.
- 304 00:13:32.580 --> 00:13:33.990 And the average effects,
- $305~00{:}13{:}33.990 \dashrightarrow 00{:}13{:}36.693$  because of the heterogeneity, tend to be very weak.
- $306\ 00:13:37.680 --> 00:13:40.230$  We have many subjects or targets in the intervention
- 307 00:13:40.230 --> 00:13:43.110 that do very well, others that do very poorly,
- $308\ 00:13:43.110 \longrightarrow 00:13:45.630$  but on average, an average effect size estimates
- $309\ 00:13:45.630 \longrightarrow 00:13:47.550$  that are close to zero.
- 310 00:13:47.550 --> 00:13:49.680 One key point, and that is,
- 311  $00:13:49.680 \longrightarrow 00:13:53.010$  this is not a dichotomy, but instead of a continuum.
- $312\ 00:13:53.010$  --> 00:13:56.370 There are elements of complexity in all interventions.
- $313\ 00:13:56.370 \longrightarrow 00:13:58.110$  The key question is,
- $314\ 00:13:58.110 \longrightarrow 00:14:00.900$  when is an intervention sufficiently complex
- 315 00:14:00.900 --> 00:14:03.690 that we can't study it through an RCT
- 316 00:14:03.690 --> 00:14:06.690 with a focus on average effect sizes,
- $317\ 00{:}14{:}06.690 \dashrightarrow 00{:}14{:}09.870$  but instead need to use the more complex kinds of approaches
- $318\ 00:14:09.870 --> 00:14:12.420$  that I'll talk about over the next several minutes.

- 319 00:14:13.560 --> 00:14:15.510 So getting back to this question,
- 320 00:14:15.510 --> 00:14:16.767 does it work, is it effective?
- $321\ 00:14:16.767 --> 00:14:19.980$  And the answer being sometimes or it depends,
- 322 00:14:19.980 --> 00:14:21.000 that answer, of course,
- $323\ 00:14:21.000 \longrightarrow 00:14:23.160$  is not at all useful for decision makers.
- 324 00:14:23.160 --> 00:14:25.050 So we need to think about a different way
- 325 00:14:25.050 --> 00:14:27.630 of designing, conducting our studies
- $326\ 00:14:27.630 \longrightarrow 00:14:29.520$  and a different type of evidence
- $327\ 00:14:29.520 --> 00:14:32.790$  or a set of insights and findings
- 328 00:14:32.790 --> 00:14:35.550 that we need to produce for science,
- $329\ 00:14:35.550 \longrightarrow 00:14:38.250$  but also for policy and practice.
- $330\ 00:14:38.250 \longrightarrow 00:14:40.080$  So let me back up and illustrate
- $331\ 00:14:40.080 \longrightarrow 00:14:41.700$  some of the challenges that we face
- $332\ 00:14:41.700 --> 00:14:43.590$  when we deal with complex health interventions.
- $333\ 00{:}14{:}43.590 {\:{\mbox{--}}\!>\:} 00{:}14{:}47.190$  So this is a pattern of results from a hypothetical study
- $334\ 00:14:47.190 \longrightarrow 00:14:50.412$  that could be a guideline implementation study.
- $335\ 00:14:50.412 \longrightarrow 00:14:53.310$  We are attempting to improve adherence
- $336\ 00{:}14{:}53.310 \dashrightarrow 00{:}14{:}56.250$  to evidence-based clinical practice guidelines.
- 337 00:14:56.250 --> 00:15:00.450 In the blue sample,
- $338\ 00:15:00.450 \longrightarrow 00:15:02.340$  the blue bars in this histogram
- $339\ 00:15:02.340 \longrightarrow 00:15:04.860$  shows that all of the sites
- $340\ 00:15:04.860 --> 00:15:07.500$  in the intervention group did very well.
- 341 00:15:07.500 --> 00:15:09.120 Our intervention managed
- 342 00:15:09.120 --> 00:15:12.150 to significantly improve rates of adherence
- 343 00:15:12.150 --> 00:15:14.160 among all the intervention physicians
- 344 00:15:14.160 --> 00:15:16.380 or clinics or hospitals,
- $345\ 00:15:16.380 \longrightarrow 00:15:19.440$  whereas the sites in the yellow or light green
- $346\ 00:15:19.440 \longrightarrow 00:15:22.500$  are all scattered around zero.

- $347\ 00{:}15{:}22.500 \dashrightarrow 00{:}15{:}25.920$  So on average, we saw no change in adherence levels
- 348 00:15:25.920 --> 00:15:29.640 among the usual care comparison sites,
- 349~00:15:29.640 --> 00:15:31.560 although some of course did better and some did worse.
- $350\ 00:15:31.560 --> 00:15:34.860$  It's just because of random variation.
- 351 00:15:34.860 --> 00:15:37.440 I don't know that we've ever seen findings
- 352 00:15:37.440 --> 00:15:39.120 from any implementation study
- $353\ 00:15:39.120 \longrightarrow 00:15:42.330$  that resembled this kind of pattern
- $354\ 00:15:42.330 \longrightarrow 00:15:43.830$  or anything close to it.
- 355 00:15:43.830 --> 00:15:46.320 This clearly would be "New England Journal"
- $356\ 00:15:46.320 \longrightarrow 00:15:49.170$  or "Lancet" caliber work
- $357\ 00:15:49.170 \longrightarrow 00:15:51.450$  if we had a strong finding of this sort,
- $358\ 00:15:51.450 \longrightarrow 00:15:53.910$  but that's what we would hope to see with our interventions,
- $359\ 00:15:53.910 \longrightarrow 00:15:56.880$  that we would find or design an intervention
- $360\ 00:15:56.880 \longrightarrow 00:16:01.440$  and see very robust, very significant effects.
- $361\ 00:16:01.440 --> 00:16:03.180$  This is what we tend to see more often
- $362\ 00:16:03.180 \longrightarrow 00:16:05.160$  when we study complex health interventions.
- $363\ 00:16:05.160 --> 00:16:06.840$  There's almost complete overlap
- $364~00{:}16{:}06.840 \dashrightarrow 00{:}16{:}10.950$  between the blue and the light green yellow sites.
- 365 00:16:10.950 --> 00:16:13.050 If you are an intervention site,
- $366\ 00:16:13.050 \longrightarrow 00:16:16.290$  you are almost as likely to show
- $367\ 00:16:16.290 \longrightarrow 00:16:17.640$  reduced rates of adherence
- 368 00:16:17.640 --> 00:16:19.140 as you are increases.
- 369 00:16:19.140 --> 00:16:21.960 And similarly, the usual care sites,
- 370 00:16:21.960 --> 00:16:24.450 many of them did show rates of improvement
- $371\ 00{:}16{:}24.450 \dashrightarrow 00{:}16{:}27.750$  that are comparable to those in the intervention site.
- $372\ 00{:}16{:}27.750 \dashrightarrow 00{:}16{:}30.303$  So when you have a pattern of results like this.
- 373 00:16:31.620 --> 00:16:34.110 you can't say to decision makers,

- 374 00:16:34.110 --> 00:16:35.760 my complex health intervention,
- 375 00:16:35.760 --> 00:16:38.340 my HIV/AIDS prevention program
- $376\ 00:16:38.340 \longrightarrow 00:16:40.350$  or my implementation strategy
- $377\ 00:16:40.350 \longrightarrow 00:16:43.320$  or quality improvement program is highly effective,
- 378 00:16:43.320 --> 00:16:44.793 I would advise you to use it.
- 379 00:16:45.634 --> 00:16:46.890 As a decision maker,
- 380 00:16:46.890 --> 00:16:48.510 if I know I'm almost likely
- $381\ 00:16:48.510 \longrightarrow 00:16:50.370$  to end up spending a lot of money
- $382\ 00:16:50.370 --> 00:16:53.520$  and staff time and disruption
- 383 00:16:53.520 --> 00:16:56.490 and end up with decreased performance,
- $384~00{:}16{:}56.490 \dashrightarrow 00{:}16{:}58.920$  obviously, I'm not going to be interested in this program.
- $385\ 00:16:58.920 \longrightarrow 00:17:01.740$  So what is our goal then as a researcher?
- 386 00:17:01.740 --> 00:17:03.180 Our goal, of course, is to understand
- $387\ 00:17:03.180 \longrightarrow 00:17:06.120$  who ended up on the right hand side of this distribution,
- $388~00{:}17{:}06.120 \dashrightarrow 00{:}17{:}08.520$  what the factors were that led to those improvements
- $389\ 00:17:08.520 \longrightarrow 00:17:11.247$  for both intervention as well as control sites,
- $390\ 00:17:11.247 --> 00:17:14.460$  and what can we do to counsel decision makers
- $391~00{:}17{:}14.460 \dashrightarrow 00{:}17{:}17.550$  to allow them to end up on the right hand side
- $392\ 00:17:17.550 \longrightarrow 00:17:20.433$  rather than the left hand side of the distribution.
- $393\ 00:17:21.570 \longrightarrow 00:17:24.870$  So when we think about finding
- $394\ 00{:}17{:}24.870 \dashrightarrow 00{:}17{:}27.600$  or designing developing complex health interventions
- $395\ 00:17:27.600 \longrightarrow 00:17:28.623$  that are effective,
- $396\ 00:17:29.580 \longrightarrow 00:17:31.410$  one position that we could take
- 397 00:17:31.410 --> 00:17:34.680 is our goal as researchers is to develop
- $398\ 00:17:34.680 --> 00:17:37.350$  and generate the evidence showing
- 399 00:17:37.350 --> 00:17:41.220 that our interventions are highly effective,

- $400\ 00:17:41.220$  --> 00:17:44.490 but that assumes that those interventions exist.
- $401\ 00:17:44.490 --> 00:17:46.623$  Hang on one second, I will be right back.
- $402\ 00:17:53.100 \longrightarrow 00:17:54.150 < v \longrightarrow While he's out, </v>$
- $403\ 00:17:54.150 --> 00:17:57.420\ I$  can say if people have questions or comments,
- $404~00{:}17{:}57.420 \dashrightarrow 00{:}17{:}59.880$  why don't you put them in the chat as we go along
- 405 00:17:59.880 --> 00:18:02.760 and then at the end of Brian's talk,
- $406~00:18:02.760 \dashrightarrow 00:18:06.180$  I'll pose some of the questions and comments to him.
- $407\ 00:18:06.180 \longrightarrow 00:18:07.860$  Go ahead, Brian.  $< v \rightarrow Thank\ you. < /v >$
- $408\ 00:18:07.860 \longrightarrow 00:18:09.420$  Yeah, so my apologies.
- $409\ 00:18:09.420 \longrightarrow 00:18:10.290$  For those who joined earlier,
- $410\ 00{:}18{:}10.290 \dashrightarrow 00{:}18{:}12.640$  we were talking about the renovations underway.
- 411 00:18:13.800 --> 00:18:15.330 My wife was stuck outside
- 412 00:18:15.330 --> 00:18:17.370 because I forgot to open the door
- $413\ 00:18:17.370 \longrightarrow 00:18:19.980$  for the second pathway into the kitchen
- $414\ 00:18:19.980 \longrightarrow 00:18:24.980$  because the main path is covered with paint paraphernalia.
- $415\ 00{:}18{:}25.140 {\:{\mbox{--}}}{>}\ 00{:}18{:}28.860$  So again, because complex health interventions
- $416\ 00:18:28.860 \longrightarrow 00:18:30.240$  tend not to be robust
- 417 00:18:30.240 --> 00:18:31.860 and we tend not to have the ability
- $418\ 00:18:31.860 \longrightarrow 00:18:35.680$  to find or develop the needle in the haystack
- 419 00:18:37.230 --> 00:18:38.700 or they don't exist at all,
- $420\ 00:18:38.700 \longrightarrow 00:18:40.700$  that a robust complex health intervention
- 421 00:18:40.700 --> 00:18:42.273 is a mythical beast,
- $422\ 00:18:43.650 \longrightarrow 00:18:46.470$  we need to take a different strategy
- 423 00:18:46.470 --> 00:18:47.490 and a different approach
- 424 00:18:47.490 --> 00:18:49.920 in designing and conducting research
- 425 00:18:49.920 --> 00:18:53.580 and supporting health decision makers.
- 426 00:18:53.580 --> 00:18:55.770 So rather than pursuing questions

- 427 00:18:55.770 --> 00:18:58.020 such as is it effective or does it work
- 428 00:18:58.020 --> 00:19:00.060 or which is more effective,
- 429 00:19:00.060 --> 00:19:02.490 we need to be thinking about deriving
- $430\ 00:19:02.490 \longrightarrow 00:19:05.760$  and developing insights and guidance for practice,
- 431 00:19:05.760 --> 00:19:08.730 such as how does it work, why does it work?
- $432\ 00:19:08.730 \longrightarrow 00:19:09.840$  Where, when and for whom,
- 433 00:19:09.840 --> 00:19:12.960 the realistic evaluation key questions,
- $434\ 00:19:12.960 \longrightarrow 00:19:15.360$  but also how can we enhance its effectiveness?
- $435\ 00:19:15.360 --> 00:19:18.393$  Which again gets back to this issue of adaptability.
- $436\ 00:19:19.350 \longrightarrow 00:19:21.210$  We'd have very few degrees of freedom
- $437\ 00:19:21.210 \longrightarrow 00:19:24.060$  to enhance the effectiveness of a drug.
- $438\ 00:19:24.060 \longrightarrow 00:19:25.920$  We can obviously titrate the dose
- $439\ 00:19:25.920 \longrightarrow 00:19:29.550$  and we can prescribe supportive interventions,
- $440\ 00{:}19{:}29.550 \dashrightarrow 00{:}19{:}32.493$  but we can't modify the chemical formulation of the drug.
- $441\ 00{:}19{:}33.390 \dashrightarrow 00{:}19{:}36.600$  We can modify the so-called chemical formulation
- $442\ 00:19:36.600 \longrightarrow 00:19:37.950$  of a complex health intervention.
- $443\ 00:19:37.950 \longrightarrow 00:19:40.920$  So our goal and our task as researchers
- 444 00:19:40.920 --> 00:19:43.983 is to guide that tailoring and that adaptation.
- $445\ 00:19:45.030 \longrightarrow 00:19:49.830$  So we should strive to support decision makers
- $446\ 00:19:49.830 \longrightarrow 00:19:52.110$  as they try to answer these questions.
- $447\ 00:19:52.110$  --> 00:19:55.920 How do I choose an appropriate complex health intervention?
- $448~00{:}19{:}55{.}920 \dashrightarrow 00{:}19{:}58{.}380$  How do I implement or deploy that program
- 449 00:19:58.380 --> 00:20:01.890 and tailor it to increase its effectiveness?
- $450\ 00{:}20{:}01.890 \dashrightarrow 00{:}20{:}04.980$  But also how do I modify or manage the organization?
- $451\ 00{:}20{:}04.980 \dashrightarrow 00{:}20{:}08.610$  Often times just as we can improve health outcomes
- $452\ 00:20:08.610 \longrightarrow 00:20:11.670$  by changing diet and exercise

- $453\ 00:20:11.670 \longrightarrow 00:20:15.570$  and changing the social surroundings of our patients,
- $454\ 00:20:15.570 \longrightarrow 00:20:18.330$  we can certainly improve outcomes
- $455\ 00:20:18.330 \longrightarrow 00:20:19.950$  for complex health interventions
- $456\ 00:20:19.950 \longrightarrow 00:20:22.110$  by modifying the organization.
- 457 00:20:22.110 --> 00:20:24.930 So again, another task for researchers.
- $458\ 00:20:24.930 \longrightarrow 00:20:26.790$  But back to the key questions.
- $459\ 00:20:26.790 --> 00:20:29.880$  We need to understand and develop insights
- $460\ 00{:}20{:}29.880 {\:{\mbox{--}}\!>}\ 00{:}20{:}33.090$  and provide guidance regarding how, when, why
- $461\ 00:20:33.090 \longrightarrow 00:20:35.070$  and where do these interventions work
- $462\ 00{:}20{:}35.070 \dashrightarrow 00{:}20{:}38.013$  and how can we modify them to make them work.
- $463\ 00{:}20{:}39.210$  -->  $00{:}20{:}44.210$  So the focus here instead of on impact in simply asking,
- 464 00:20:44.370 --> 00:20:46.110 does intervention A produce
- $465\ 00{:}20{:}46.110 \dashrightarrow 00{:}20{:}48.990$  a greater impact or outcome than intervention B,
- $466\ 00:20:48.990 \longrightarrow 00:20:52.170$  we need to instead focus on the black box.
- $467\ 00:20:52.170 \longrightarrow 00:20:55.080$  We need to understand the mediators and the moderators,
- $468\ 00:20:55.080 \longrightarrow 00:20:56.910$  the mechanisms of effect.
- 469 00:20:56.910 --> 00:20:59.700 We need to explicitly study adaptation
- $470\ 00:20:59.700 \longrightarrow 00:21:02.190$  and we need to study context
- $471\ 00:21:02.190 \longrightarrow 00:21:03.540$  and how to manage context.
- $472\ 00{:}21{:}03.540 \dashrightarrow 00{:}21{:}07.110$  So again, another point related to the key theme
- 473 00:21:07.110 --> 00:21:09.870 of different types of research,
- 474 00:21:09.870 --> 00:21:11.670 not a focus on measuring impact,
- $475\ 00:21:11.670 \longrightarrow 00:21:16.503$  but instead to focus on understanding and studying process.
- $476\ 00{:}21{:}17.610 \dashrightarrow 00{:}21{:}22.410$  So again, rather than thinking about evidence-based practice

- $477\ 00:21:22.410 \longrightarrow 00:21:26.910$  and generating or producing an estimate of effect sizes,
- $478\ 00:21:26.910 --> 00:21:30.030$  to me, research on complex health interventions
- 479 00:21:30.030 --> 00:21:31.860 should focus on deriving
- 480 00:21:31.860 --> 00:21:34.470 or developing insights and guidance.
- $481\ 00{:}21{:}34.470 \dashrightarrow 00{:}21{:}37.830$  So it's insights and guidance rather than evidence
- $482\ 00:21:37.830 --> 00:21:40.180$  in the way that we typically think of evidence.
- $483\ 00:21:41.730 \longrightarrow 00:21:44.280$  So, getting back to the features
- $484\ 00{:}21{:}44{.}280 \dashrightarrow 00{:}21{:}46{.}650$  or the characteristics of complex health interventions
- $485\ 00{:}21{:}46.650 \dashrightarrow 00{:}21{:}50.640$  and why they tend to have such weak average effect sizes
- 486 00:21:50.640 --> 00:21:52.950 and such extreme heterogeneity,
- $487\ 00:21:52.950 \longrightarrow 00:21:55.159$  we know as I argued that,
- $488\ 00:21:55.159 --> 00:21:57.000$  or we believe or I would assert
- $489\ 00:21:57.000 \longrightarrow 00:21:59.280$  that the intervention targets and settings
- 490 00:21:59.280 --> 00:22:01.290 are much more heterogeneous.
- 491 00:22:01.290 --> 00:22:04.440 Communities differ, individuals differ,
- 492 00:22:04.440 --> 00:22:06.860 and the same behavioral approach that we use
- $493\ 00{:}22{:}06.860 \dashrightarrow 00{:}22{:}10.560$  or the same implementation strategy for one hospital
- $494\ 00:22:10.560 \longrightarrow 00:22:13.320$  is not likely to be effective
- $495\ 00{:}22{:}13.320 \to 00{:}22{:}16.080$  or to work in the same way as in another hospital.
- 496 00:22:16.080 --> 00:22:19.860 Differences in hospital leadership and culture
- $497\ 00:22:19.860 \longrightarrow 00:22:23.130$  and staffing patterns and resources and so on
- $498\ 00:22:23.130 \longrightarrow 00:22:27.210$  all mediate and moderate the effects of the intervention.
- $499\ 00:22:27.210 \longrightarrow 00:22:28.860$  If we think about health psychology
- 500 00:22:28.860 --> 00:22:30.603 and patient behavior change,
- 501 00:22:30.603 --> 00:22:32.550 and one of the topics that we're studying

- $502\ 00:22:32.550 \longrightarrow 00:22:35.970$  in Kaiser Southern California, which is HPV vaccination,
- 503 00:22:35.970 --> 00:22:38.100 we know that clinician brief interventions
- $504\ 00{:}22{:}38.100 {\:{\mbox{--}}\!>}\ 00{:}22{:}41.610$  are likely to be effective for some patients and parents
- 505 00:22:41.610 --> 00:22:44.340 who retain respect for their physicians
- 506 00:22:44.340 --> 00:22:46.710 and will follow their advice.
- 507 00:22:46.710 --> 00:22:48.000 But for other patients,
- 508 00:22:48.000 --> 00:22:49.620 that physician brief intervention
- $509\ 00:22:49.620 --> 00:22:51.750$  can in fact be counterproductive
- 510 00:22:51.750 --> 00:22:53.430 because it reinforces a patient's
- 511 00:22:53.430 --> 00:22:55.440 or parent's op priori belief
- $512\ 00:22:55.440 \longrightarrow 00:22:57.990$  that these vaccines are poison
- $513\ 00:22:57.990 --> 00:23:01.170$  and my physician is sort of an agent
- 514 00:23:01.170 --> 00:23:05.100 of the drug company trying to enhance profits.
- 515 00:23:05.100 --> 00:23:06.990 So again, lots of heterogeneity
- $516\ 00:23:06.990 \longrightarrow 00:23:09.450$  in the targets in the settings.
- 517 00:23:09.450 --> 00:23:11.790 We also know that the underlying pathologies,
- 518 00:23:11.790 --> 00:23:13.920 their etiology, their root causes differ.
- 519 00:23:13.920 --> 00:23:16.683 And again, the vaccine example is a good one.
- $520\ 00:23:16.683 \longrightarrow 00:23:20.130$  When we're dealing with low vaccination rates
- $521\ 00:23:20.130 \longrightarrow 00:23:22.710$  in a set of clinics or hospitals
- 522 00:23:22.710 --> 00:23:25.860 where patients tend to be respectful
- 523 00:23:25.860 --> 00:23:28.560 and responsive to brief interventions,
- $524~00{:}23{:}28.560 \dashrightarrow 00{:}23{:}33.090$  we can suspect that the reason for low rates of adherence
- 525 00:23:33.090 --> 00:23:35.250 don't relate to patient resistance,
- $526~00{:}23{:}35.250 \dashrightarrow 00{:}23{:}38.370$  but instead, physicians and staff or the systems
- 527 00:23:38.370 --> 00:23:41.730 not necessarily optimizing their activities.
- $528~00{:}23{:}41.730$  -->  $00{:}23{:}45.720$  Whereas in other parts of Kaiser Southern California.

- $529\ 00:23:45.720 --> 00:23:48.060$  we know that the hospitals and the clinics
- $530\ 00:23:48.060 \longrightarrow 00:23:49.800$  and the organizational policies
- $531\ 00:23:49.800 \longrightarrow 00:23:52.560$  and the clinicians are doing everything in their power
- $532\ 00:23:52.560 \longrightarrow 00:23:55.020$  to improve vaccination rates.
- $533\ 00:23:55.020 --> 00:23:56.940$  The reason for low vaccination rates
- 534 00:23:56.940 --> 00:23:59.370 is patient and parent resistance
- $535\ 00:23:59.370 \longrightarrow 00:24:02.100$  that is tied to their own beliefs.
- 536 00:24:02.100 --> 00:24:03.737 So understanding differences
- $537\ 00:24:03.737 \longrightarrow 00:24:08.737$  in the root causes of low adherence rates
- $538\ 00:24:08.880 \longrightarrow 00:24:10.585$  or quality or outcomes
- 539 00:24:10.585 --> 00:24:12.870 or poor patient behavior
- 540 00:24:12.870 --> 00:24:15.360 and recognizing the heterogeneity,
- $541\ 00:24:15.360 \longrightarrow 00:24:16.377$  again, is important.
- $542\ 00:24:16.377 \longrightarrow 00:24:17.880$  And that's one of the reasons
- $543\ 00:24:17.880 \longrightarrow 00:24:21.870$  for the highly variable effects of interventions
- $544\ 00:24:21.870 \longrightarrow 00:24:23.520$  because they sometimes address
- 545 00:24:23.520 --> 00:24:25.170 the root causes and solve the problem,
- $546\ 00:24:25.170 \longrightarrow 00:24:28.260$  but other times the same intervention does not.
- 547~00:24:28.260 --> 00:24:29.970 And then finally, as I've said,
- $548\ 00:24:29.970 \longrightarrow 00:24:32.880$  the interventions themselves tend to be highly variable
- 549 00:24:32.880 --> 00:24:34.530 and irrespective of our efforts
- $550~00{:}24{:}34.530 \dashrightarrow 00{:}24{:}37.750$  to achieve a dherence to a manualized intervention
- 551 00:24:38.640 --> 00:24:41.070 and achieve high rates of fidelity,
- $552\ 00{:}24{:}41.070 \dashrightarrow 00{:}24{:}44.520$  we know that we won't always see that intervention
- $553\ 00:24:44.520 --> 00:24:46.683$  be delivered the same way across sites.
- 554 00:24:47.670 --> 00:24:49.260 There's drift over time,
- 555 00:24:49.260 --> 00:24:50.760 there are local adaptations,

- 556 00:24:50.760 --> 00:24:52.110 but again, more importantly,
- 557 00:24:52.110 --> 00:24:55.230 we shouldn't try to achieve fidelity
- 558 00:24:55.230 --> 00:24:56.910 because one version of intervention
- $559\ 00:24:56.910 \longrightarrow 00:25:00.150$  that does match local circumstances in one setting
- $560\ 00:25:00.150 \longrightarrow 00:25:01.830$  is not likely to be effective
- $561\ 00:25:01.830 \longrightarrow 00:25:04.260$  and match local circumstances elsewhere.
- 562 00:25:04.260 --> 00:25:08.130 So the adaptability of interventions,
- 563 00:25:08.130 --> 00:25:10.530 their heterogeneity across place,
- $564\ 00:25:10.530 \longrightarrow 00:25:13.470$  but also across time is a challenge.
- 565 00:25:13.470 --> 00:25:14.970 But we should view it as a strength
- $566~00{:}25{:}14.970 \dashrightarrow 00{:}25{:}18.930$  that we need to embrace and use to our advantage.
- $567~00{:}25{:}18.930 \dashrightarrow 00{:}25{:}22.290$  So some of you who are in my generation or have kids
- 568 00:25:22.290 --> 00:25:24.060 because I believe this game is still sold,
- 569~00:25:24.060 --> 00:25:26.860 will recognize the image in the upper right hand corner.
- 570 00:25:27.720 --> 00:25:29.040 And this is the way that I often think
- 571 00:25:29.040 --> 00:25:31.320 about complex health interventions,
- 572 00:25:31.320 --> 00:25:34.260 that if we were to watch the very beginning
- $573\ 00:25:34.260 --> 00:25:36.270$  of the mouse trap contraption
- $574\ 00:25:36.270 \longrightarrow 00:25:37.980$  where we drop the marble
- $575\ 00:25:37.980 \longrightarrow 00:25:41.100$  and then focus only on the very end
- 576 00:25:41.100 --> 00:25:43.203 and whether the trap falls or not,
- 577 00:25:44.040 --> 00:25:45.840 sometimes it will, sometimes it won't.
- $578~00{:}25{:}45.840 \dashrightarrow 00{:}25{:}48.570$  But that set of empirical observations
- 579 00:25:48.570 --> 00:25:49.980 doesn't help us at all
- $580\ 00:25:49.980 \longrightarrow 00:25:53.790$  in improving the performance of this mouse trap.
- $581~00{:}25{:}53.790$  -->  $00{:}25{:}57.120$  We need to follow every step in the causal chain
- $582\ 00:25:57.120 \longrightarrow 00:25:59.310$  and understand which part of the contraption

- 583 00:25:59.310 --> 00:26:00.720 was not built correctly
- $584\ 00:26:00.720 \longrightarrow 00:26:02.970$  or where things are going wrong.
- 585 00:26:02.970 --> 00:26:05.700 So again, the question is not,
- 586 00:26:05.700 --> 00:26:07.920 is it effective, but how does it work?
- 587 00:26:07.920 --> 00:26:10.770 And we need to shine our spotlight,
- $588\ 00:26:10.770 \longrightarrow 00:26:13.290$  our flashlight and our research attention
- $589\ 00:26:13.290 --> 00:26:15.510$  in terms of data collection analysis
- $590\ 00:26:15.510 \longrightarrow 00:26:18.241$  on the mechanisms of effect.
- 591 00:26:18.241 --> 00:26:20.940 As I've said, we need to,
- $592\ 00{:}26{:}20.940 \dashrightarrow 00{:}26{:}24.630$  rather than try to ignore adaptations or suppress them,
- $593\ 00:26:24.630 \longrightarrow 00:26:26.010$  we need to embrace them.
- $594\ 00:26:26.010 \longrightarrow 00:26:29.580$  We need to study and guide those adaptations.
- 595 00:26:29.580 --> 00:26:31.740 The concept of a manualized intervention,
- $596\ 00:26:31.740 --> 00:26:33.660$  I think for a complex health intervention
- 597 00:26:33.660 --> 00:26:35.490 requires rethinking.
- 598 00:26:35.490 --> 00:26:37.440 My favorite example here is a story
- 599 00:26:37.440 --> 00:26:39.330 that I believe is accurate
- $600\ 00:26:39.330 \longrightarrow 00:26:41.970$  of one of the sites
- 601 00:26:41.970 --> 00:26:46.740 in one of the patient self-management studies
- $602~00:26:46.740 \longrightarrow 00:26:51.000$  where the patient self-management program
- 603 00:26:51.000 --> 00:26:54.540 had a highly detailed manualized intervention,
- 604 00:26:54.540 --> 00:26:57.540 including a very clear script
- $605~00{:}26{:}57.540 \dashrightarrow 00{:}27{:}02.160$  for the leader of a patient self-management education group
- $606\ 00:27:02.160 \longrightarrow 00:27:06.480$  to use in educating members of the group.
- $607~00{:}27{:}06.480 \dashrightarrow 00{:}27{:}09.000$  And the story is that members of the study team
- $608\ 00:27:09.000 \longrightarrow 00:27:10.800$  were observing a leader
- $609\ 00:27:10.800 \longrightarrow 00:27:13.560$  deliver the patient self-management program
- 610 00:27:13.560 --> 00:27:16.122 in an African American church in Baltimore.

- $611\ 00:27:16.122 --> 00:27:21.090$  And the leader of that program was not following the script.
- $612\ 00:27:21.090 \longrightarrow 00:27:24.540$  She was making up the comments
- $613\ 00:27:24.540 \longrightarrow 00:27:27.180$  and the educational content as she went along
- $614\,00:27:27.180 \longrightarrow 00:27:29.580$  and the research assistants who were observing
- $615\ 00:27:29.580 \longrightarrow 00:27:30.930$  came up to her afterwards
- $616\ 00:27:30.930 \longrightarrow 00:27:33.900$  and congratulated her on a successful session,
- 617 00:27:33.900 --> 00:27:34.733 but said,
- $618\ 00:27:34.733 \longrightarrow 00:27:37.590$  "I noticed that you were deviating from the script.
- $619\ 00:27:37.590 \longrightarrow 00:27:38.580$  Why is that?
- 620~00:27:38.580 --> 00:27:41.340 Don't you know that this is an evidence-based intervention?
- $621\ 00:27:41.340 \longrightarrow 00:27:42.870$  And if you follow the manual
- $622\ 00:27:42.870 \longrightarrow 00:27:44.730$  and follow the script to the letter,
- 623 00:27:44.730 --> 00:27:47.070 you're guaranteed to see positive outcomes,
- 624 00:27:47.070 --> 00:27:48.990 but if you deviate from it,
- $625\ 00:27:48.990 --> 00:27:51.720$  we don't know what sort of outcomes you will observe."
- 626 00:27:51.720 --> 00:27:53.797 And the leader of the church group said,
- 627 00:27:53.797 --> 00:27:57.150 "Well, as you know, your manual and your script
- 628 00:27:57.150 --> 00:27:59.400 was written in Stanford English.
- 629 00:27:59.400 --> 00:28:00.990 We don't speak Stanford English here.
- 630 00:28:00.990 --> 00:28:03.690 So I was using language and concepts
- $631\ 00:28:03.690 \longrightarrow 00:28:04.950$  and ideas and examples
- $632\ 00{:}28{:}04.950 \dashrightarrow 00{:}28{:}09.150$  that I felt were more suitable for my local circumstances.
- $633\ 00:28:09.150 \longrightarrow 00:28:11.730$  So that's a somewhat extreme example, of course,
- $634\ 00{:}28{:}11.730 \dashrightarrow 00{:}28{:}14.700$  but it does point out that a manualized intervention
- 635 00:28:14.700 --> 00:28:17.900 typically was developed from a study

- 636 00:28:17.900 --> 00:28:21.090 at a specific point in time in a specific region,
- $637\ 00:28:21.090 \longrightarrow 00:28:23.280$  in a specific set of settings.
- 638 00:28:23.280 --> 00:28:26.220 And the details of that intervention
- $639\ 00:28:26.220 \longrightarrow 00:28:31.220$  might in fact be highly optimal for that particular setting,
- $640\ 00:28:31.350 \longrightarrow 00:28:33.600$  but are not likely to be feasible
- $641\ 00:28:33.600 \longrightarrow 00:28:36.810$  and certainly not optimal for other settings.
- $642\ 00:28:36.810 --> 00:28:38.730$  So again, we have to rethink the concept
- $643\ 00:28:38.730 \longrightarrow 00:28:40.440$  of manualized interventions.
- $644~00{:}28{:}40.440 \dashrightarrow 00{:}28{:}44.100$  Similarly, we have to rethink the concept of core components
- $645\ 00:28:44.100 \longrightarrow 00:28:45.360$  and the term, core components,
- 646 00:28:45.360 --> 00:28:47.550 that concept is used relatively broadly,
- $647\ 00:28:47.550 \longrightarrow 00:28:52.140$  but oftentimes it talks about the intervention activities,
- $648~00{:}28{:}52.140 \dashrightarrow 00{:}28{:}55.680$  the scripts, the tools, the procedures.
- $649~00{:}28{:}55.680 \dashrightarrow 00{:}28{:}59.310$  And again, those tend to be highly idiosyncratic
- $650\ 00:28:59.310 \longrightarrow 00:29:01.590$  and often optimized and developed
- $651\ 00:29:01.590 \longrightarrow 00:29:06.590$  by and for a specific set of settings
- $652\ 00{:}29{:}06.690 {\: --> \:} 00{:}29{:}08.370$  in target audiences.
- $653\ 00{:}29{:}08.370 \dashrightarrow 00{:}29{:}12.690$  So the alternative to the concept of core components
- $654\ 00:29:12.690 --> 00:29:15.720$  and that way of thinking about complex health interventions
- $655\ 00{:}29{:}15.720 \dashrightarrow 00{:}29{:}19.920$  is to specify a set of core functions in a menu of forms.
- $656\ 00:29:19.920 \longrightarrow 00:29:22.500$  And I'll talk through that in a few minutes.
- 657 00:29:22.500 --> 00:29:25.080 But let me just briefly point out
- 658 00:29:25.080 --> 00:29:27.690 that in the implementation field,
- $659\ 00{:}29{:}27.690 \dashrightarrow 00{:}29{:}30.870$  and again using guideline adherence as an example,
- $660\ 00:29:30.870 \longrightarrow 00:29:33.330$  as I said, we often have very complex,

- $661\ 00:29:33.330 \longrightarrow 00:29:35.730$  multi-path, mediated
- $662\ 00{:}29{:}35.730 {\:{\mbox{--}}\!>\:} 00{:}29{:}40.290$  and highly moderated sorts of causal pathways.
- $663\ 00{:}29{:}40.290 \dashrightarrow 00{:}29{:}44.580$  And a typical multi-component guideline adherence program
- $664\ 00:29:44.580 \longrightarrow 00:29:47.070$  targeting physicians has to worry
- $665\ 00:29:47.070 \longrightarrow 00:29:48.930$  about the physician's attitudes and norms
- $666\ 00:29:48.930 \longrightarrow 00:29:50.340$  and try to address them
- $667\ 00:29:50.340 \longrightarrow 00:29:51.870$  as well as their knowledge and skill,
- $668\ 00:29:51.870 \longrightarrow 00:29:54.270$  as well as their motivation of their activation.
- $669\ 00:29:55.200 \longrightarrow 00:29:58.830$  And many of these are influenced
- 670 00:29:58.830 --> 00:30:02.670 by, again, multiple mediated pathways,
- $671\ 00:30:02.670 \longrightarrow 00:30:06.030$  but also some of those causal effects are highly moderated.
- $672\ 00{:}30{:}06.030 \dashrightarrow 00{:}30{:}10.800$  We know that a financial incentive to follow the guideline
- $673\ 00:30:10.800 \longrightarrow 00:30:13.500$  that consists of a \$20,000 bonus
- 674 00:30:13.500 --> 00:30:16.200 is likely to be highly effective
- 675 00:30:16.200 --> 00:30:19.050 for a junior family physician
- $676\ 00:30:19.050 \longrightarrow 00:30:22.440$  with an income in the \$150,000 range.
- $677\ 00:30:22.440 \longrightarrow 00:30:24.600$  But for the senior surgeon
- $678\ 00:30:24.600 \longrightarrow 00:30:28.410$  with a multimillion dollar income
- $679\ 00:30:28.410 --> 00:30:32.760$  who knows how to practice and doesn't need the guidelines,
- $680\ 00:30:32.760 \longrightarrow 00:30:35.250$  that bonus is not likely to have much effect.
- 681 00:30:35.250 --> 00:30:39.090 So again, highly heterogeneous effects
- $682\ 00{:}30{:}39.090 \dashrightarrow 00{:}30{:}43.053$  in complex causal pathways that we need to understand.
- $683\ 00:30:44.070 \longrightarrow 00:30:46.290$  So let me again, as an aside,
- 684 00:30:46.290 --> 00:30:49.140 briefly present the PCORI method standards
- $685\ 00:30:49.140 \longrightarrow 00:30:51.420$  for complex health interventions.
- 686 00:30:51.420 --> 00:30:52.950 I actually won't talk about these,

- $687~00{:}30{:}52.950 \dashrightarrow 00{:}30{:}57.480$  but there is both a PCORI methodology report
- $688\ 00:30:57.480 --> 00:30:59.010$  that provides some supportive detail
- $689\ 00:30:59.010 --> 00:31:02.010$  as well as an article that came out in JGIM
- $690\ 00:31:02.010 \longrightarrow 00:31:03.000$  several months ago
- $691\ 00:31:03.000 \longrightarrow 00:31:06.150$  that discusses each of these in more detail.
- 692 00:31:06.150 --> 00:31:07.860 But it's the issue of core functions
- 693 00:31:07.860 --> 00:31:11.670 that I wanted to talk about for a bit.
- 694 00:31:11.670 --> 00:31:13.230 And again, the underlying motivation
- $695~00{:}31{:}13.230 \dashrightarrow 00{:}31{:}16.860$  is the fact that complex interventions can be adapted.
- $696~00{:}31{:}16.860 \dashrightarrow 00{:}31{:}20.100$  They will be adaptive irrespective of our efforts
- 697 00:31:20.100 --> 00:31:21.510 to achieve fidelity,
- $698\ 00:31:21.510 \longrightarrow 00:31:24.540$  but more importantly they should be adapted.
- 699 00:31:24.540 --> 00:31:27.060 Now I'll often say adaptation happens.
- $700~00{:}31{:}27.060 \dashrightarrow 00{:}31{:}30.090$  We should embrace it and study it and ultimately guide it.
- 701 00:31:30.090 --> 00:31:33.300 We should not be trying to ignore or suppress it.
- $702\ 00:31:33.300 --> 00:31:36.660$  So the concepts of core functions and forms
- $703\ 00:31:36.660 --> 00:31:38.250$  were introduced by Penelope Hall
- $704\ 00:31:38.250 \longrightarrow 00:31:40.830$  a good 15 years ago
- 705 00:31:40.830 --> 00:31:43.440 without a whole lot of attention
- $706\ 00:31:43.440 --> 00:31:46.350$  and follow-up activity in the intervening years
- 707 00:31:46.350 --> 00:31:47.970 until relatively recently
- $708~00{:}31{:}47.970 \dashrightarrow 00{:}31{:}51.180$  where researchers who study complex health interventions,
- 709 00:31:51.180 --> 00:31:52.860 implementation strategies,
- $710\ 00:31:52.860 \longrightarrow 00:31:55.200$  health promotion programs began to realize
- $711\ 00:31:55.200 \longrightarrow 00:31:57.513$  that they have a lot of relevance and value.
- $712\ 00:31:58.440 \longrightarrow 00:32:03.030$  And this is a short list of publications.
- $713\ 00:32:03.030 \longrightarrow 00:32:04.470$  There actually are many more

- $714\ 00:32:04.470 \longrightarrow 00:32:06.630$  just within the last year or two
- $715\ 00:32:06.630 \longrightarrow 00:32:09.693$  that have applied concepts of core functions and forms.
- $716\ 00:32:10.650 \longrightarrow 00:32:15.650$  So forms are the specific detailed activities.
- $717\ 00:32:15.780 \longrightarrow 00:32:18.510$  So if we think about physical activity as a broad category,
- 718 00:32:18.510 --> 00:32:19.680 walking, running, swimming
- 719 00:32:19.680 --> 00:32:23.040 are all examples of physical activity.
- $720\ 00{:}32{:}23.040 \dashrightarrow 00{:}32{:}27.360$  And the argument is that our manualized intervention
- 721 00:32:27.360 --> 00:32:30.660 should not specify 20 minutes of walking,
- 722 00:32:30.660 --> 00:32:33.830 but instead should specify physical activity.
- 723 00:32:33.830 --> 00:32:35.700 In the case of patient education,
- $724\ 00:32:35.700 --> 00:32:37.710$  the underlying core function again
- $725\ 00:32:37.710 \longrightarrow 00:32:40.230$  is to educate patients and their parents.
- $726\ 00:32:40.230 --> 00:32:43.830$  The different forms we can use are listed here.
- 727 00:32:43.830 --> 00:32:45.690 And again, selecting a form
- $728\ 00{:}32{:}45.690 \dashrightarrow 00{:}32{:}50.130$  that matches the particular features of the target audience
- $729\ 00:32:50.130 \longrightarrow 00:32:52.560$  is important in increasing fidelity.
- $730\ 00:32:52.560 --> 00:32:55.200$  So we should not be providing a script,
- 731  $00:32:55.200 \longrightarrow 00:32:57.270$  a strict script,
- 732 00:32:57.270 --> 00:33:00.780 but instead laying out the goals of the education
- $733\ 00:33:00.780 \longrightarrow 00:33:03.240$  and providing a menu of different strategies
- $734\ 00:33:03.240$  --> 00:33:07.683 for achieving those goals through different kinds of forms.
- $735\ 00:33:09.360 \longrightarrow 00:33:12.030$  So I won't spend a lot of time on this,
- $736\ 00:33:12.030 --> 00:33:13.530$  but encourage those of you interested
- $737\ 00:33:13.530 \longrightarrow 00:33:15.180$  to both look at the articles
- $738\ 00:33:15.180 --> 00:33:17.100$  as well as these slides in more detail.
- 739 00:33:17.100 --> 00:33:20.910 But the general approach that we advocate
- $740\ 00:33:20.910 --> 00:33:25.590$  is to think about, again, a set of core functions

- $741\ 00{:}33{:}25.590 \dashrightarrow 00{:}33{:}29.160$  and think through all the different kinds of forms
- $742\ 00:33:29.160 \longrightarrow 00:33:30.660$  that might be available
- $743\ 00:33:30.660 \longrightarrow 00:33:33.630$  to operationalize those core functions.
- 744 00:33:33.630 --> 00:33:36.330 And then, also think about how to decide
- $745\ 00:33:36.330 \longrightarrow 00:33:38.370$  which form to select,
- $746\ 00:33:38.370 \longrightarrow 00:33:40.080$  and that's the purpose of research.
- 747 00:33:40.080 --> 00:33:41.910 In addition to identifying
- $748\ 00:33:41.910 --> 00:33:43.890$  and describing the core functions,
- 749 00:33:43.890 --> 00:33:47.700 also to provide guidance for the local tailoring,
- $750\ 00:33:47.700 --> 00:33:51.723$  which item from the menu is optimal for particular setting.
- 751 00:33:52.950 --> 00:33:55.050 Now we know that if we think only
- 752 00:33:55.050 --> 00:33:57.870 about core components or activities,
- $753\ 00:33:57.870 \longrightarrow 00:34:01.560$  we often can go down the route
- $754\ 00:34:01.560 --> 00:34:04.020$  of modifying those forms or components
- $755\ 00:34:04.020 \longrightarrow 00:34:06.450$  in what appears to be a very minor way,
- $756\ 00:34:06.450 \longrightarrow 00:34:09.300$  but in fact completely eliminate
- 757 00:34:09.300 --> 00:34:11.070 achievement in one of the core functions.
- $758\ 00:34:11.070 --> 00:34:15.780$  So if you think about drug detailing or academic detailing,
- 759 00:34:15.780 --> 00:34:18.450 that academic detailing interaction
- $760\ 00:34:18.450 --> 00:34:21.930$  conveys information and education and knowledge,
- $761\ 00:34:21.930 --> 00:34:23.730$  but also conveys professional norms.
- 762 00:34:23.730 --> 00:34:26.040 So that's an activity or a form
- $763~00{:}34{:}26.040 \dashrightarrow 00{:}34{:}30.210$  that actually operationalizes two core functions.
- $764\ 00:34:30.210 \longrightarrow 00:34:32.190$  Audit and feedback is another example.
- 765 00:34:32.190 --> 00:34:34.950 Audit and feedback conveys information,
- $766\ 00:34:34.950 --> 00:34:37.350$  but it also conveys professional norms
- $767\ 00:34:37.350 \longrightarrow 00:34:39.330$  and leadership expectations.

 $768\ 00:34:39.330 \longrightarrow 00:34:43.170$  And if you're focused only on the information function,

769 00:34:43.170 --> 00:34:44.610 you could easily decide,

 $770\ 00{:}34{:}44.610 \dashrightarrow 00{:}34{:}47.580$  rather than convey the audit and feedback information

771 00:34:47.580 --> 00:34:50.070 in a departmental meeting,

 $772\ 00:34:50.070 --> 00:34:52.830$  to convey that information via memo.

 $773\ 00:34:52.830 \longrightarrow 00:34:56.970$  If you do that, you weaken the professional norm function.

 $774\,00{:}34{:}56.970 {\:\raisebox{---}{\text{---}}}> 00{:}34{:}59.460$  One of the advantages of an audit and feedback session

775 00:34:59.460 --> 00:35:01.890 that's conducted in the departmental meeting

 $776\ 00:35:01.890 --> 00:35:03.570$  is the physicians have an opportunity

777 00:35:03.570 --> 00:35:05.970 to talk about the guideline,

778 00:35:05.970 --> 00:35:08.040 the performance metrics or benchmarks

779 00:35:08.040 --> 00:35:09.963 and the variation of performance,

780 00:35:10.980 --> 00:35:13.140 and ideally help convince each other

781  $00:35:13.140 \longrightarrow 00:35:15.420$  that maybe there is room for improvement.

 $782\ 00:35:15.420 \longrightarrow 00:35:19.380$  Whereas if you receive your own performance via a memo,

 $783\ 00:35:19.380 \longrightarrow 00:35:23.010$  you're not likely to be influenced in quite the same way.

 $784\ 00:35:23.010 \longrightarrow 00:35:24.240$  One final example,

 $785\ 00:35:24.240 \longrightarrow 00:35:26.850$  and that is quality improvement collaboratives

 $786\ 00:35:26.850 --> 00:35:30.510$  where we know that having a multidisciplinary team

 $787\ 00:35:30.510 \longrightarrow 00:35:32.790$  and ensuring that the collaborative that's focusing,

 $788\ 00:35:32.790 --> 00:35:37.497$  for example, on high contamination rates

 $789\ 00:35:40.350 \longrightarrow 00:35:42.060$  in the OR,

 $790\ 00:35:42.060 \longrightarrow 00:35:45.420$  that the QI team needs not only surgeons and nurses,

791 00:35:45.420  $\rightarrow$  00:35:47.530 but also members of the housekeeping staff

792 00:35:49.410 --> 00:35:52.200 because they collectively will develop

- 793 00:35:52.200 --> 00:35:55.080 a better understanding of the root causes
- $794\ 00:35:55.080 \longrightarrow 00:35:57.930$  of those infection rates of contamination
- $795\ 00:35:57.930 \longrightarrow 00:35:59.880$  than the physicians alone.
- 796 00:35:59.880 --> 00:36:04.200 But the other core function of that multidisciplinary team
- $797\ 00:36:04.200 \longrightarrow 00:36:06.330$  is the focus on acceptability
- $798\ 00:36:06.330 \longrightarrow 00:36:08.520$  of the findings and the recommendations.
- $799~00:36:08.520 \dashrightarrow 00:36:11.880$  If a QI team consisting only of surgeons comes out
- $800\ 00:36:11.880 --> 00:36:13.560$  and says that the high infection rates
- $801\ 00:36:13.560 \longrightarrow 00:36:16.050$  are due to the fact that the housekeeping staff
- $802\ 00:36:16.050 \longrightarrow 00:36:18.360$  are not wiping down the walls properly,
- 803 00:36:18.360 --> 00:36:20.280 you can be sure that the housekeeping staff
- $804\ 00:36:20.280 \longrightarrow 00:36:23.310$  are going to discount that
- $805\ 00{:}36{:}23.310 \dashrightarrow 00{:}36{:}25.350$  because they know that they do their job properly
- $806\ 00:36:25.350 \longrightarrow 00:36:27.450$  and in their minds the problem
- 807 00:36:27.450 --> 00:36:29.430 is that the hand washing practices
- $808\ 00:36:29.430 \longrightarrow 00:36:32.190$  of the surgeons are deficient.
- 809 00:36:32.190 --> 00:36:35.160 So again, it's a single component
- 810 00:36:35.160 --> 00:36:37.320 or feature of intervention
- $811\ 00:36:37.320$  --> 00:36:40.080 that operationalizes two different core functions.
- $812\ 00:36:40.080 \longrightarrow 00:36:42.540$  And understanding those core functions
- 813 00:36:42.540 --> 00:36:44.580 allows us to avoid making mistakes
- $814~00{:}36{:}44.580 \dashrightarrow 00{:}36{:}47.670$  when we modify the intervention activity
- 815 00:36:47.670 --> 00:36:49.740 in a way that we think may be minor,
- 816 00:36:49.740 --> 00:36:54.180 but again can completely eliminate its ability
- $817~00{:}36{:}54.180 \dashrightarrow 00{:}36{:}58.500$  to successfully carry out one of the core functions.
- 818 00:36:58.500 --> 00:37:00.540 So I think I've covered each of these already,
- 819 00:37:00.540 --> 00:37:02.370 but let me walk through them quickly.

 $820\ 00:37:02.370 \longrightarrow 00:37:04.470$  Again, the way that we typically think

821 00:37:04.470 --> 00:37:06.990 of a manualized intervention is highly detailed,

 $822\ 00:37:06.990 --> 00:37:11.990$  is in fact more likely to do harm in many cases than value.

823 00:37:13.710 --> 00:37:16.650 Core components should be replaced by core functions.

 $824\ 00:37:16.650 \longrightarrow 00:37:18.900$  There are many implications of that rethinking,

 $825\ 00:37:18.900 \longrightarrow 00:37:22.470$  one of which of course is that a measurement of fidelity

 $826\ 00:37:22.470 \longrightarrow 00:37:24.990$  is not a measurement of whether you followed the script,

827 00:37:24.990 --> 00:37:28.020 but instead whether you successfully operationalized

 $828\ 00:37:28.020 \longrightarrow 00:37:30.060$  or carried out the core function.

 $829\ 00:37:30.060 \longrightarrow 00:37:31.860$  I've already talked about the fact

 $830\ 00:37:31.860 \longrightarrow 00:37:34.590$  that main effect estimates are not very helpful

831  $00:37:34.590 \longrightarrow 00:37:37.050$  in evidence as we typically think of it.

832 00:37:37.050 --> 00:37:38.970 And again, it gets back to the point

833  $00:37:38.970 \longrightarrow 00:37:40.140$  I've made a couple of times

 $834\ 00{:}37{:}40.140$  -->  $00{:}37{:}44.460$  on the need to rethink the purpose of our research.

 $835\ 00:37:44.460 --> 00:37:46.900$  So let me wrap up with just a few more slides

 $836\ 00{:}37{:}47.880 {\:{\mbox{--}}\!>\:} 00{:}37{:}51.150$  that list some of the kinds of analytic approaches

 $837\ 00:37:51.150 \longrightarrow 00:37:55.140$  and research approaches that we need to be leveraging

838 00:37:55.140 --> 00:37:58.470 in order to, again, shine our flashlight

 $839\ 00:37:58.470 \longrightarrow 00:38:01.440$  on the processes and the mechanisms of effect

 $840\ 00:38:01.440 \longrightarrow 00:38:03.101$  rather than outcomes.

841 00:38:03.101 --> 00:38:06.300 These are some of the quantitative methods,

 $842\ 00{:}38{:}06.300 \dashrightarrow 00{:}38{:}10.080$  qualitative comparative analysis is becoming more popular.

 $843\ 00:38:10.080 \longrightarrow 00:38:11.010$  There are also, of course,

- $844\ 00:38:11.010 \dashrightarrow 00:38:14.160$  a number of qualitative methods as well.
- $845\ 00:38:14.160 \longrightarrow 00:38:17.370$  Process evaluation, theory-based evaluation
- $846\ 00:38:17.370 \longrightarrow 00:38:19.830$  and the continued emergence
- $847\ 00:38:19.830 \longrightarrow 00:38:24.480$  and illustrations of approaches to adaptation.
- 848 00:38:24.480 --> 00:38:26.280 Here are some examples of publications
- 849 00:38:26.280 --> 00:38:28.720 that are now quite dated that illustrate
- $850~00:38:29.670 \longrightarrow 00:38:32.130$  and talk about some of these approaches
- $851\ 00:38:32.130 \longrightarrow 00:38:35.850$  for measuring and taking into account context
- $852\ 00:38:35.850 --> 00:38:38.640$  for examining moderator effects and mediator effects
- $853\ 00:38:38.640 \longrightarrow 00:38:40.503$  and mechanisms of effect.
- $854\ 00:38:41.970 --> 00:38:45.000$  Here's some examples of implementation studies
- $855\ 00:38:45.000 \longrightarrow 00:38:48.690$  that have embraced and studied adaptation
- $856\ 00:38:48.690 \longrightarrow 00:38:51.063$  rather than suppressing it or ignoring it.
- 857 00:38:52.020 --> 00:38:55.110 Theory-based evaluation, realistic evaluation,
- $858\ 00:38:55.110 \longrightarrow 00:38:57.450$  again, are relatively new
- $859\ 00:38:57.450 --> 00:39:00.540$  or under utilized approaches in the qualitative realm
- 860 00:39:00.540 --> 00:39:02.913 to study mechanisms of effect.
- $861\ 00:39:03.810 \longrightarrow 00:39:05.610$  There's still a lot of development work
- $862\ 00:39:05.610 --> 00:39:07.650$  to be done, in my view, in these methods
- 863 00:39:07.650 --> 00:39:10.320 to get to the level of transparency
- $864\ 00:39:10.320 \longrightarrow 00:39:13.443$  and reproducibility that we need,
- $865\ 00:39:14.400 \longrightarrow 00:39:17.250$  but valuable approaches.
- $866\ 00:39:17.250 \longrightarrow 00:39:18.600$  And then, if we look outside
- $867\ 00:39:18.600 --> 00:39:21.960$  the typical conventional toolkit
- $868\ 00:39:21.960 \longrightarrow 00:39:23.250$  to some of the other approaches
- $869\ 00:39:23.250$  --> 00:39:26.250 such as statistical process control that are implemented,
- 870 00:39:26.250 --> 00:39:28.980 I'm sorry, our improvement science colleagues use

- $871\ 00:39:28.980 \longrightarrow 00:39:30.510$  as well as others,
- $872\ 00:39:30.510 \longrightarrow 00:39:33.000$  these represent other approaches.
- 873 00:39:33.000 --> 00:39:35.370 So just to wrap up,
- 874 00:39:35.370 --> 00:39:37.620 when we study complex health interventions,
- $875\ 00{:}39{:}37.620 \dashrightarrow 00{:}39{:}40.830$  again, we need to begin by identifying the core functions
- $876\ 00:39:40.830 \longrightarrow 00:39:42.870$  and developing the menu of forms.
- 877 00:39:42.870 --> 00:39:46.890 Ideally, our research would validate
- 878 00:39:46.890 --> 00:39:48.180 our list of core functions
- $879\ 00:39:48.180 \longrightarrow 00:39:49.710$  or allow us to revise it
- $880\ 00:39:49.710 \longrightarrow 00:39:51.420$  so that we understand all the functions
- $881\ 00:39:51.420 \longrightarrow 00:39:53.100$  that need to be included
- $882\ 00:39:53.100 \longrightarrow 00:39:56.673$  and also provide evidence that guides the local tailoring.
- $883\ 00:39:58.500 \longrightarrow 00:40:00.690$  It would be documented
- $884\ 00:40:00.690 \longrightarrow 00:40:03.900$  in a set of adaptation or tailoring algorithms.
- $885\ 00{:}40{:}03.900 \dashrightarrow 00{:}40{:}07.110$  And the bottom line, again, is a goal of understanding
- $886\ 00:40:07.110 \longrightarrow 00:40:09.720$  how complex interventions achieve their effects
- $887\ 00:40:09.720 \longrightarrow 00:40:11.490$  and how to modify them
- 888  $00:40:11.490 \longrightarrow 00:40:13.500$  rather than pursuing the simpler question
- $889\ 00:40:13.500 \longrightarrow 00:40:15.990$  of whether they are effective.
- $890\ 00:40:15.990 \longrightarrow 00:40:18.540$  So I will stop there and open up
- $891\ 00:40:18.540 --> 00:40:22.590$  for what I hope will be some robust discussion
- $892\ 00:40:22.590 \longrightarrow 00:40:24.573$  and comments and questions.
- 893 00:40:29.580 --> 00:40:30.753 <v ->Thanks, Brian.</v>
- $894~00{:}40{:}31.770 \dashrightarrow 00{:}40{:}35.580$  That was a really kind of interesting and important talk
- $895\ 00:40:35.580 \longrightarrow 00:40:37.440$  at sort of the cutting edge
- $896\ 00:40:37.440 --> 00:40:40.650$  of where implementation science is today,
- $897\ 00:40:40.650 --> 00:40:43.470$  and with a lot of information packed in
- $898\ 00:40:43.470 \longrightarrow 00:40:46.170$  and concepts and things like that

- $899\ 00:40:46.170 \longrightarrow 00:40:47.310$  for us to think about
- $900\ 00{:}40{:}47.310 \dashrightarrow 00{:}40{:}50.820$  and potentially absorb into our own work.
- $901\ 00:40:50.820 --> 00:40:55.170$  So maybe I might start with this first question
- 902 00:40:55.170 --> 00:40:56.120 which is...
- 903 00:40:57.030 --> 00:40:59.550 Actually, I'll even integrate something else
- 904 00:40:59.550 --> 00:41:01.380 that probably is worth both of us mentioning,
- $905\ 00:41:01.380 --> 00:41:04.710$  which is that Brian is actually the co-founder and director
- 906 00:41:04.710 --> 00:41:06.630 of the Multilevel Training Institute
- 907 00:41:06.630 --> 00:41:10.800 that's offered every year in collaboration with NCI.
- 908 00:41:10.800 --> 00:41:12.990 And Raul Hernandez-Ramirez,
- 909 00:41:12.990 --> 00:41:15.510 who's one of our CMIPS primary faculty
- $910\ 00:41:15.510 \longrightarrow 00:41:17.310$  is a graduate of that institute.
- 911 00:41:17.310 --> 00:41:19.800 And I'm actually one of the instructors
- 912 00:41:19.800 --> 00:41:24.800 teaching about the analysis of multilevel interventions.
- 913 00:41:24.930 --> 00:41:27.150 But the question is,
- 914 00:41:27.150 --> 00:41:29.850 my thought and I think a lot of us out here think
- $915\ 00:41:29.850 \longrightarrow 00:41:31.020$  that the reason,
- 916 00:41:31.020 --> 00:41:33.540 sort of the opposite of what you said,
- $917\ 00:41:33.540 --> 00:41:36.300$  that the reason we like multilevel interventions
- $918\ 00:41:36.300 \longrightarrow 00:41:39.240$  is because it seemed like the medical model
- 919 00:41:39.240 --> 00:41:41.190 of isolating one,
- 920 00:41:41.190 --> 00:41:43.950 like what we would've said before in the past component
- 921 00:41:43.950 --> 00:41:47.070 and maybe right now you might say function
- $922\ 00:41:47.070 \longrightarrow 00:41:50.910$  and studying it and holding everything else constant,
- 923 00:41:50.910  $\rightarrow$  00:41:53.430 these sorts of implementation studies
- $924\ 00:41:53.430 \longrightarrow 00:41:55.020$  have been disappointing.
- 925 00:41:55.020 --> 00:41:58.590 And so, the thought was that actually,

- 926 00:41:58.590 --> 00:42:01.020 first of all, it's totally unrealistic in real life.
- 927 00:42:01.020 --> 00:42:03.000 You don't just have one thing.
- 928 00:42:03.000 --> 00:42:05.970 All of these public health interventions are complex,
- $929\ 00:42:05.970 \longrightarrow 00:42:08.220$  whether we choose to study them or not.
- $930\ 00:42:08.220 \longrightarrow 00:42:11.070$  And so, the idea then evolved
- 931  $00:42:11.070 \longrightarrow 00:42:13.920$  to that it might make sense
- 932 00:42:13.920 --> 00:42:16.320 to intervene on an entire,
- 933 00:42:16.320 --> 00:42:18.360 sometimes we might say package of components,
- 934 00:42:18.360 --> 00:42:20.520 which now you're kind of redefining
- 935  $00:42:20.520 \longrightarrow 00:42:22.563$  as package of forms maybe.
- 936 00:42:24.480 --> 00:42:26.100 Or maybe it's package of functions
- $937\ 00:42:26.100 \longrightarrow 00:42:29.250$  and then the forms are the specific ways
- 938  $00:42:29.250 \longrightarrow 00:42:30.810$  that the functions are ways
- 939  $00:42:30.810 \longrightarrow 00:42:32.760$  that functions can be implemented.
- 940 00:42:32.760 --> 00:42:35.070 If I caught all of that very quickly, I think I did,
- 941 00:42:35.070 --> 00:42:36.300 and I think we're somewhat familiar
- $942\ 00:42:36.300 \longrightarrow 00:42:38.910$  with this idea in our center as well.
- $943\ 00:42:38.910 \longrightarrow 00:42:41.460$  So that would strengthen
- 944 00:42:41.460 --> 00:42:44.850 the ability to see an impactful intervention
- 945 00:42:44.850 --> 00:42:47.910 and allow us to translate
- 946 00:42:47.910 --> 00:42:52.910 into practice evidence-based interventions as a whole.
- 947 00:42:53.160 --> 00:42:54.300 But now you're saying
- $948\ 00:42:54.300 \longrightarrow 00:42:57.060$  that because of the adaptations
- 949 00:42:57.060 --> 00:42:59.250 and the variability and the heterogeneity,
- 950 00:42:59.250 --> 00:43:02.310 actually these kinds of approaches also
- $951\ 00:43:02.310 \longrightarrow 00:43:03.690$  are giving weak results.
- 952 00:43:03.690 --> 00:43:07.230 So I'm just wondering if you can comment on that.

- 953 00:43:07.230 --> 00:43:08.250 <v ->Sure.</v>
- 954 00:43:08.250 --> 00:43:11.442 No, I would concur with everything that you've said
- 955 00:43:11.442 --> 00:43:13.833 and I think the main point is that,
- 956 00:43:14.670 --> 00:43:17.730 it's really that the argument that one size doesn't fit all.
- 957 00:43:17.730 --> 00:43:20.220 But to begin with, I do agree that,
- 958 00:43:20.220 --> 00:43:22.410 for most of these kinds of problems,
- $959\ 00{:}43{:}22.410 \dashrightarrow 00{:}43{:}24.840$  the barriers are multi-component and multi-level,
- 960 00:43:24.840 --> 00:43:26.580 and we definitely need multi-level,
- 961 00:43:26.580 --> 00:43:29.970 multi-component complex health interventions.
- 962 00:43:29.970 --> 00:43:32.027 The simple example goes back to the studies
- 963 00:43:32.027 --> 00:43:36.050 in the 1970s and 1980s of CME
- $964\ 00:43:36.050 \longrightarrow 00:43:38.610$  as a method for improving physician practices.
- $965~00{:}43{:}38.610 \dashrightarrow 00{:}43{:}41.250$  And the dominant finding from that body of research
- 966 00:43:41.250 --> 00:43:44.400 was physician knowledge and education changed
- 967 00:43:44.400 --> 00:43:46.590 and sometimes physician attitudes changed,
- $968\ 00:43:46.590 \longrightarrow 00:43:48.630$  but practices didn't change at all
- 969 00:43:48.630 --> 00:43:50.610 because the practices are held in place
- 970 00:43:50.610 --> 00:43:52.440 by multiple barriers.
- 971 00:43:52.440 --> 00:43:54.210 And if you don't provide the equipment
- $972\ 00:43:54.210 \longrightarrow 00:43:56.100$  or the staff support or the time
- 973 00:43:56.100 --> 00:43:59.491 or as I said, work on the patient resistance,
- $974\ 00:43:59.491 \longrightarrow 00:44:02.040$  no amount of educating physicians is likely
- $975\ 00:44:02.040 \longrightarrow 00:44:05.040$  to lead to the outcomes that we want.
- 976 00:44:05.040 --> 00:44:07.170 And in the causal diagram,
- 977 00:44:07.170 --> 00:44:09.480 the diag that I showed again is an example of that.

 $978\ 00{:}44{:}09.480 \dashrightarrow 00{:}44{:}12.480$  If we focus on only one of those causal pathways,

979 00:44:12.480 --> 00:44:14.280 believe the other's untouched.

 $980~00{:}44{:}14.280 \dashrightarrow 00{:}44{:}19.020$  So the point though is that we absolutely do need

981 00:44:19.020 --> 00:44:23.130 multi-component, often multi-level interventions

982 00:44:23.130 --> 00:44:25.977 The issue though is the need to adapt and tailor them

983 00:44:25.977 --> 00:44:28.110 and the same mix of components

984 00:44:28.110 --> 00:44:30.750 or the same mix of forms and activities

985 00:44:30.750 --> 00:44:33.150 that is highly effective in one setting

 $986\ 00:44:33.150 --> 00:44:35.370$  is not likely to be effective elsewhere.

987 00:44:35.370 --> 00:44:38.307 And when we take a complex health intervention

988 00:44:38.307 --> 00:44:41.100 and we try to scale it and spread it,

 $989\ 00{:}44{:}41.100 \dashrightarrow 00{:}44{:}45.150$  or we move from efficacy research to effectiveness research,

990 00:44:45.150 --> 00:44:47.790 we are often disappointed in the findings.

991 00:44:47.790 --> 00:44:51.570 And that is because of the erroneous belief

992  $00:44:51.570 \longrightarrow 00:44:53.190$  that one size fits all

 $993\ 00:44:53.190 \longrightarrow 00:44:55.890$  and that an so-called evidence-based practice

994 00:44:55.890 --> 00:44:57.990 is going to be evidence-based and robust

995 00:44:57.990 --> 00:45:00.450 and effective across multiple settings.

996  $00:45:00.450 \longrightarrow 00:45:01.890$  It has to be tailored

997 00:45:01.890 --> 00:45:04.440 and we as researchers have to guide that tailoring.

998 00:45:06.690 --> 00:45:08.220 <v ->Thanks.</v>

999 00:45:08.220 --> 00:45:09.390 I have lots of questions,

1000 00:45:09.390 --> 00:45:11.160 but I don't wanna hog the time.

 $1001\ 00:45:11.160 \longrightarrow 00:45:13.503$  So we have lots of people on here.

 $1002~00{:}45{:}14.340 \dashrightarrow 00{:}45{:}16.560$  Do others have any questions they'd like to ask?

- 1003 00:45:16.560 --> 00:45:19.260 I think you can simply unmute yourself
- $1004\ 00:45:19.260 \longrightarrow 00:45:20.673$  and ask your question.
- 1005 00:45:26.250 --> 00:45:28.920 <v ->Sure, thank you for the wonderful talk.</v>
- $1006\ 00:45:28.920 \longrightarrow 00:45:30.450\ I$  am an investigator working a lot
- 1007 00:45:30.450 --> 00:45:31.800 in low and middle income countries
- $1008~00{:}45{:}31.800 \dashrightarrow 00{:}45{:}33.810$  and I was interested at the beginning of your talk
- $1009\ 00:45:33.810 \longrightarrow 00:45:36.150$  when you were using the term impact.
- $1010\ 00{:}45{:}36.150 \dashrightarrow 00{:}45{:}39.870$  I think it's often used as a synonym for effectiveness.
- 1011 00:45:39.870 --> 00:45:41.760 But I think sometimes with public health
- 1012 00:45:41.760 --> 00:45:44.250 or even population health interventions,
- $1013\ 00{:}45{:}44.250 \dashrightarrow 00{:}45{:}46.680$  we're thinking about numbers of people that can be served.
- 1014 00:45:46.680 --> 00:45:47.970 I think this is particularly relevant
- 1015 00:45:47.970 --> 00:45:49.620 if you think about communicable diseases
- $1016~00{:}45{:}49.620 {\: -->\:} 00{:}45{:}52.470$  because there may be indirect benefits for addressing that.
- $1017\ 00:45:52.470 \longrightarrow 00:45:55.890$  And so, I guess that's sort of a very general question,
- 1018 00:45:55.890 --> 00:45:57.270 just curious if you've encountered that,
- $1019\ 00:45:57.270 --> 00:45:59.040$  but maybe the more specific question
- 1020 00:45:59.040 --> 00:46:00.740 related to your research would be,
- 1021 00:46:02.978 --> 00:46:05.220 if volume then is kind of really important
- $1022\ 00:46:05.220 \longrightarrow 00:46:06.630$  about how we deliver interventions,
- 1023 00:46:06.630 --> 00:46:08.970 how do you think about that
- 1024 00:46:08.970 --> 00:46:11.426 with regard to understanding the fidelity?
- $1025\ 00{:}46{:}11.426$  -->  $00{:}46{:}14.100$  Are we looking at sort of the contextual factors
- $1026\ 00:46:14.100 \longrightarrow 00:46:17.197$  related to how many people are served
- 1027 00:46:17.197 --> 00:46:19.080 maybe when we pilot an intervention,
- 1028 00:46:19.080 --> 00:46:21.930 but when we think about taking it to scale,

- $1029\ 00:46:21.930 \longrightarrow 00:46:24.150$  what are some of the considerations
- $1030\ 00{:}46{:}24.150 \dashrightarrow 00{:}46{:}26.190$  about kind of understanding the impact of volume
- 1031 00:46:26.190 --> 00:46:28.680 on fidelity and adaptation?
- 1032 00:46:28.680 --> 00:46:29.871 Thank you so much.
- $1033\ 00:46:29.871 \longrightarrow 00:46:32.687 < v \longrightarrow Yeah$ , so first of all, </v>
- $1034\ 00:46:32.687 --> 00:46:37.200\ I'm$  a strong fan of the REAM framework
- 1035 00:46:37.200 --> 00:46:38.100 and I think to think
- $1036\ 00:46:38.100 --> 00:46:40.710$  about the different dimensions of impact
- $1037\ 00:46:40.710$  --> 00:46:43.800 and how they relate to one another is critically important,
- $1038\ 00:46:43.800 \longrightarrow 00:46:45.570$  that we focus only on effectiveness
- $1039\ 00:46:45.570 \longrightarrow 00:46:47.550$  and ignore the other issues.
- $1040\ 00:46:47.550 --> 00:46:49.560$  The ultimate societal impact
- $1041\ 00:46:49.560 \longrightarrow 00:46:52.860$  that we are seeking will not be seen.
- 1042 00:46:52.860 --> 00:46:55.950 And I think the heterogeneity
- $1043\ 00{:}46{:}55.950 {\:{\mbox{--}}}{>}\ 00{:}46{:}58.988$  may apply differently across different outcomes
- 1044 00:46:58.988 --> 00:47:00.930 in the kind of approach that we need
- 1045 00:47:00.930 --> 00:47:04.240 in order to engage a high volume
- 1046 00:47:04.240 --> 00:47:07.230 and a high proportion of the target audience
- $1047\ 00:47:07.230 \longrightarrow 00:47:09.270$  versus the approach that we need to use
- $1048\ 00:47:09.270 \longrightarrow 00:47:12.030$  to ensure that the intervention is effective
- $1049\ 00{:}47{:}12.030 {\:{\mbox{--}}\!>}\ 00{:}47{:}15.720$  across a large proportion of the target audience
- $1050\ 00{:}47{:}15.720 \dashrightarrow 00{:}47{:}20.720$  which does have its own heterogeneity in subgroups.
- $1051\ 00:47:20.760 \longrightarrow 00:47:22.053$  Those may be different.
- 1052 00:47:24.810 --> 00:47:26.760 And this may or may not be an answer,
- $1053\ 00{:}47{:}26.760 \dashrightarrow 00{:}47{:}29.910$  but at least this is the way that I would think about it,
- 1054 00:47:29.910 --> 00:47:32.220 the vast majority if not all of these studies,
- $1055\ 00:47:32.220 \longrightarrow 00:47:34.020$  we need to begin with REAM

 $1056\ 00{:}47{:}34.020$  -->  $00{:}47{:}37.560$  and explicitly think about all the different dimensions

 $1057\ 00{:}47{:}37.560 \to 00{:}47{:}42.210$  that contribute to the overall impact and outcomes.

 $1058\ 00{:}47{:}42.210$  -->  $00{:}47{:}45.360$  And then, we need to recognize and anticipate

 $1059\ 00:47:45.360 \longrightarrow 00:47:48.870$  and explicitly address the heterogeneity

 $1060\ 00:47:48.870 \longrightarrow 00:47:51.540$  across all of those different dimensions

 $1061\ 00{:}47{:}51.540 {\: -->\:} 00{:}47{:}55.260$  and know that as we again scale up and spread

 $1062\ 00:47:55.260 \longrightarrow 00:47:57.240$  and adapt and tailor interventions

1063 00:47:57.240 --> 00:48:00.780 from one setting to another,

 $1064\ 00{:}48{:}00{.}780\ -->\ 00{:}48{:}04{.}830$  that tailoring and adaptations are likely to be needed

 $1065\ 00{:}48{:}04.830 \dashrightarrow 00{:}48{:}08.040$  in different ways and different facets of the intervention

 $1066\ 00:48:08.040 \longrightarrow 00:48:11.620$  in order to ensure that we maximize

 $1067\ 00:48:12.960 \longrightarrow 00:48:14.250$  outcomes and success

 $1068\ 00:48:14.250 \longrightarrow 00:48:16.950$  across all the REAM dimensions.

1069 00:48:16.950 --> 00:48:19.530 So again, it's just a very different way

1070 00:48:19.530 --> 00:48:23.310 of thinking about research and interventions

 $1071\ 00{:}48{:}23.310 {\: --> \:} 00{:}48{:}26.040$  compared to the typical evidence-based practice

1072 00:48:26.040 --> 00:48:27.480 that we develop an intervention,

 $1073\ 00:48:27.480 \longrightarrow 00:48:29.490$  we can describe it very simply

1074 00:48:29.490 --> 00:48:31.980 and we can deploy it anywhere

 $1075\ 00:48:31.980 \longrightarrow 00:48:35.340$  and we will see the same kinds of results.

 $1076\ 00:48:35.340 \longrightarrow 00:48:36.300$  And that's not the case,

 $1077\ 00{:}48{:}36.300 \dashrightarrow 00{:}48{:}39.180$  both because we can't deploy the interventions

 $1078\ 00:48:39.180 \longrightarrow 00:48:40.680$  as we were designed elsewhere,

 $1079\ 00:48:40.680 --> 00:48:42.117$  and that's especially true of course.

1080 00:48:42.117 --> 00:48:45.510 And we take US-designed interventions,

- $1081\ 00:48:45.510 \longrightarrow 00:48:48.150$  try to deploy them in low resource settings
- 1082 00:48:48.150 --> 00:48:50.100 within the US and elsewhere,
- $1083\ 00:48:50.100 \longrightarrow 00:48:51.890$  but even if we could deploy them
- 1084 00:48:51.890 --> 00:48:54.540 in the same way and implement them,
- $1085\ 00:48:54.540 \longrightarrow 00:48:56.990$  the effectiveness is likely to vary considerably.
- $1086~00{:}49{:}01.200 \dashrightarrow 00{:}49{:}03.600 < v \dashrightarrow Thanks so much, that's really interesting.$ </v>
- 1087 00:49:03.600 --> 00:49:05.010 <v -> Okay, thank you.</v>
- $1088\ 00:49:05.010 \longrightarrow 00:49:05.843$  That was a good answer.
- 1089 00:49:05.843 --> 00:49:08.040 Luke, do you have a follow-up question?
- $1090\ 00:49:08.040 --> 00:49:09.450 < v -> Yeah, I mean I would be curious </v>$
- $1091\ 00:49:09.450 \longrightarrow 00:49:11.767$  maybe just to think a little bit
- 1092 00:49:11.767 --> 00:49:14.160 about operationalizing some of these things.
- $1093\ 00{:}49{:}14.160 --> 00{:}49{:}17.730$  Obviously, you work with one of the premier organizations
- $1094\ 00:49:17.730 \longrightarrow 00:49:20.383$  about thinking about how to answer these questions.
- $1095\ 00:49:20.383 \longrightarrow 00:49:22.770$  In terms of Kaiser,
- $1096\ 00:49:22.770 \longrightarrow 00:49:26.070$  very large health system, many different units,
- 1097 00:49:26.070 --> 00:49:27.390 however you'd wanna define those,
- $1098\ 00:49:27.390 \longrightarrow 00:49:31.263$  whether those are sites or providers and so on so forth.
- 1099 00:49:32.310 --> 00:49:34.800 I know I'm just curious
- $1100\ 00:49:34.800 \longrightarrow 00:49:36.210$  about how you think about integrating
- $1101\ 00:49:36.210 --> 00:49:38.010$  quantitative and qualitative data
- $1102\ 00{:}49{:}38.010 \dashrightarrow 00{:}49{:}41.010$  with respect to certain types of problems of this nature.
- 1103 00:49:41.010 --> 00:49:43.140 Maybe if there's any examples
- $1104\ 00{:}49{:}43.140 \dashrightarrow 00{:}49{:}46.290$  that you might be able to share from your work in Kaiser.
- 1105 00:49:46.290 --> 00:49:49.350 <v -> So I think that integration is critical. </v>

- $1106\ 00:49:49.350 \longrightarrow 00:49:52.170$  And this actually relates to the point that Donna raised
- $1107\ 00{:}49{:}52.170 \dashrightarrow 00{:}49{:}54.090$  about implementation science and improvement science.
- $1108\ 00:49:54.090 \longrightarrow 00:49:57.270$  So the improvement science folks do accept
- $1109\ 00:49:57.270 \longrightarrow 00:50:01.137$  and anticipate and address the heterogeneity
- $1110\ 00:50:01.137 \dashrightarrow 00:50:05.100$  and the whole issue of rapid cycle implementation
- $1111\ 00:50:05.100 \longrightarrow 00:50:06.630$  and improvement
- $1112\ 00:50:06.630 \longrightarrow 00:50:09.000$  where you do something and you sort of see
- $1113\ 00:50:09.000 \longrightarrow 00:50:10.980$  what the impacts are and then you refine it.
- 1114 00:50:10.980 --> 00:50:12.780 That's a form of tailoring.
- 1115 00:50:12.780 --> 00:50:15.870 So I think they do recognize the heterogeneity
- $1116\ 00:50:15.870 \longrightarrow 00:50:17.730$  and that's one way of dealing with it.
- 1117 00:50:17.730 --> 00:50:19.830 But I think that rapid cycle evaluation,
- 1118 00:50:19.830 --> 00:50:21.150 any kind of evaluation,
- $1119\ 00:50:21.150 \longrightarrow 00:50:24.810$  and understanding the mechanisms of effect.
- $1120\ 00:50:24.810 --> 00:50:28.560$  We can only learn so much through mediation analysis
- $1121\ 00:50:28.560 \longrightarrow 00:50:29.910$  and other quantitative methods.
- 1122 00:50:29.910 --> 00:50:31.650 And if our goal is ultimately
- $1123\ 00:50:31.650 --> 00:50:34.080$  to understand how the world works
- $1124\ 00:50:34.080 \longrightarrow 00:50:36.480$  and to understand causal pathways
- $1125\ 00:50:36.480 \longrightarrow 00:50:37.983$  and causal relationships,
- $1126\ 00:50:39.390 \longrightarrow 00:50:42.450$  we do have to mix the quantitative and qualitative.
- $1127\ 00:50:42.450 --> 00:50:44.940$  And I think all of our projects at Kaiser
- $1128\ 00:50:44.940 \longrightarrow 00:50:47.010$  that are embedded research projects
- $1129\ 00:50:47.010 \longrightarrow 00:50:48.570$  that are a synthesis
- $1130\ 00{:}50{:}48.570 \dashrightarrow 00{:}50{:}51.660$  of quality improvement activity and approaches
- $1131\ 00:50:51.660 --> 00:50:54.420$  where we're trying to improve things in the near term

- $1132\ 00{:}50{:}54.420 {\: -->\:} 00{:}50{:}57.930$  and implementation science and scientific approaches
- $1133\ 00{:}50{:}57.930 \dashrightarrow 00{:}51{:}00.569$  where we're trying to generate scientific knowledge,
- $1134\ 00:51:00.569 \longrightarrow 00:51:03.300\ I$  think we almost invariably combine
- 1135 00:51:03.300 --> 00:51:05.310 quantitative and qualitative
- 1136 00:51:05.310 --> 00:51:07.290 as a way of, again, trying to understand
- 1137 00:51:07.290 --> 00:51:08.640 how the world works,
- 1138 00:51:08.640 --> 00:51:12.240 try to design the intervention, deploy it,
- $1139\ 00:51:12.240 --> 00:51:14.010$  evaluate it early and often
- 1140 00:51:14.010 --> 00:51:16.680 in order to refine it and tailor it
- 1141 00:51:16.680 --> 00:51:17.850 and ultimately generate
- 1142 00:51:17.850 --> 00:51:20.040 the summative evaluation findings as well.
- $1143\ 00:51:20.040 \longrightarrow 00:51:23.460$  And I think we all need more guidance
- 1144 00:51:23.460 --> 00:51:26.130 and more examples of how this is done
- $1145\ 00:51:26.130 \longrightarrow 00:51:27.750$  because there are a lot of moving parts
- 1146 00:51:27.750 --> 00:51:30.030 and a lot of different factors to think of,
- 1147 00:51:30.030 --> 00:51:31.980 not only the REAM multiple dimensions,
- $1148\ 00:51:31.980 \longrightarrow 00:51:34.470$  but the different kinds of data
- 1149 00:51:34.470 --> 00:51:36.540 and the different ways of understanding
- $1150~00{:}51{:}36.540 \dashrightarrow 00{:}51{:}38.670$  and tracking the mechanisms of effect
- $1151\ 00:51:38.670 \longrightarrow 00:51:41.340$  and the intermediate or proximal outcomes
- $1152\ 00:51:41.340 \longrightarrow 00:51:43.500$  in addition to the distal outcomes.
- 1153 00:51:43.500 --> 00:51:44.970 So lots of challenges,
- $1154\ 00:51:44.970 \longrightarrow 00:51:47.913$  but lots of opportunity for innovation and creativity.
- 1155 00:51:51.750 --> 00:51:54.453 <v -> Anyone else that wants to ask you questions?</v>
- $1156~00{:}51{:}58.300 \dashrightarrow 00{:}52{:}01.140$  While we're waiting to see, I have another question.
- 1157 00:52:01.140 --> 00:52:03.690 So you're probably familiar, Brian,
- 1158 00:52:03.690 --> 00:52:06.990 with Linda Collins' MOST approach

- $1159\ 00{:}52{:}06.990 \dashrightarrow 00{:}52{:}11.970$  to developing and assessing or testing interventions
- $1160\ 00:52:11.970 --> 00:52:16.970$  and her focus is also with complex multilevel interventions
- $1161\ 00:52:17.940 \longrightarrow 00:52:19.530$  where there are the three phases.
- 1162 00:52:19.530 --> 00:52:21.930 But in the third phase,
- $1163\ 00:52:21.930 \longrightarrow 00:52:25.113$  the third phase is kind of a traditional,
- $1164\ 00:52:26.820 \longrightarrow 00:52:28.140$  fixed.
- 1165 00:52:28.140 --> 00:52:29.310 You call it manualized,
- $1166\ 00:52:29.310 \dashrightarrow 00:52:31.350$  it doesn't necessarily have to just be a manual,
- 1167 00:52:31.350 --> 00:52:32.520 it could be other things,
- $1168\ 00:52:32.520 \longrightarrow 00:52:37.520$  but fixed set of components at certain levels
- $1169\ 00:52:37.620 --> 00:52:41.700$  and that's kind of tested in a standard RCT-type approach.
- 1170 00:52:41.700 --> 00:52:43.800 And I'm wondering if you think
- $1171\ 00:52:43.800 \dashrightarrow 00:52:48.690$  that the MOST design is useful in certain settings
- $1172\ 00{:}52{:}48.690 {\:{\mbox{--}}}{>}\ 00{:}52{:}52.680$  or do you think that maybe that kind of approach
- $1173\ 00:52:52.680 \longrightarrow 00:52:54.630$  has kind of seen its better days
- $1174~00{:}52{:}54.630 \dashrightarrow 00{:}52{:}58.860$  because of the fact that it doesn't take into account
- $1175\ 00:52:58.860 --> 00:53:02.520$  sort of the contextual aspects and the need for adaptation.
- 1176 00:53:02.520 --> 00:53:04.080 But I know among other circles,
- $1177\ 00:53:04.080 \longrightarrow 00:53:06.690$  the MOST design is very popular
- $1178~00{:}53{:}06.690 \dashrightarrow 00{:}53{:}10.290$  and even we've had training in our center in MOST
- 1179 00:53:10.290 --> 00:53:12.600 and I'm currently discussing
- $1180\ 00{:}53{:}12.600 \dashrightarrow 00{:}53{:}15.810$  a possible grant application with some investigators here
- $1181\ 00:53:15.810 \longrightarrow 00:53:16.920$  who'd like to use MOST.

 $1182\ 00:53:16.920 --> 00:53:20.340$  So I'm just wondering what your thinking is about that.

1183 00:53:20.340 --> 00:53:23.830 < v -> Yeah, so I think that approach I think is highly valuable. </v>

1184 00:53:23.830 --> 00:53:26.430 As our standard RCTs,

 $1185\ 00{:}53{:}26.430 \dashrightarrow 00{:}53{:}29.940$  as long as we recognize that they need to be augmented

 $1186\ 00{:}53{:}29.940 \dashrightarrow 00{:}53{:}33.510$  with additional kinds of data collection analysis activities

 $1187\ 00:53:33.510$  --> 00:53:36.660 that try to understand the mechanisms of effect.

 $1188\ 00:53:36.660 \longrightarrow 00:53:38.860$  But certainly and when I say

 $1189\ 00{:}53{:}40.070 \dashrightarrow 00{:}53{:}43.770$  that RCTs and a focus on impact and outcomes

 $1190\ 00:53:43.770 \longrightarrow 00:53:47.850$  are not what we should be doing,

 $1191\ 00:53:47.850 \longrightarrow 00:53:49.410$  that's probably too extreme.

 $1192\ 00{:}53{:}49.410 \dashrightarrow 00{:}53{:}52.020$  I think we obviously need to measure outcomes

 $1193\ 00:53:52.020$  --> 00:53:55.020 and we need to use traditional quantitative methods,

 $1194\ 00:53:55.020 \longrightarrow 00:53:56.640$  but we need to augment them

 $1195\ 00{:}53{:}56.640 {\: \text{--}}{\:>}\ 00{:}53{:}59.160$  and have an equal, in some cases greater focus,

 $1196\ 00:53:59.160 \longrightarrow 00:54:01.260$  on the mechanisms of effect.

1197 00:54:01.260 --> 00:54:02.610 And certainly, to try to get a handle

 $1198\ 00:54:02.610 \longrightarrow 00:54:04.440$  on some of the heterogeneity

 $1199\ 00:54:04.440 \longrightarrow 00:54:06.330$  and some of the factors using MOST

 $1200\ 00:54:06.330 --> 00:54:08.790$  and other approaches that Linda and others

 $1201\ 00:54:08.790 \longrightarrow 00:54:10.830$  have developed and advocated

1202 00:54:10.830 --> 00:54:13.650 I think is quite important and valuable.

1203 00:54:13.650 --> 00:54:15.090 I just think that they're incomplete

 $1204\ 00:54:15.090 \longrightarrow 00:54:16.050$  and we need to make sure

 $1205\ 00:54:16.050 --> 00:54:19.680$  we, again, have the accompanying process evaluation

- $1206\ 00:54:19.680 \longrightarrow 00:54:21.753$  and mediation analysis and others.
- $1207\ 00:54:23.010 \longrightarrow 00:54:23.973 < v \longrightarrow That makes sense. </v>$
- 1208 00:54:26.220 --> 00:54:27.183 Anyone else?
- $1209\ 00:54:28.338 \longrightarrow 00:54:30.663$  Okay, so we have a question in the chat.
- $1210\ 00:54:33.180 \longrightarrow 00:54:34.710$  What are some other frameworks
- 1211 00:54:34.710 --> 00:54:36.930 you would consider reviewing
- $1212\ 00:54:36.930 \longrightarrow 00:54:39.720$  when considering a multi-component and multi-level study?
- $1213\ 00{:}54{:}39.720$  -->  $00{:}54{:}44.580$  So presumably this question is other than REAM.
- $1214\ 00:54:44.580 \longrightarrow 00:54:45.570 < v \longrightarrow Sure. < /v > < v \longrightarrow I'm guessing < /v >$
- $1215\ 00{:}54{:}45.570 --> 00{:}54{:}48.180$  and if the person who asked it would like to elaborate
- $1216\ 00:54:48.180 \longrightarrow 00:54:50.250$  or if this is totally clear to you,
- $1217\ 00:54:50.250 \longrightarrow 00:54:51.153\ Brian. < v \longrightarrow Yeah, < /v >$
- 1218 00:54:51.153 --> 00:54:52.530 let me give it a quick shot
- $1219~00{:}54{:}52.530 \dashrightarrow 00{:}54{:}54.990$  and then you can elaborate if I'm missing a point.
- 1220 00:54:54.990 --> 00:54:57.630 But I think that CFIR of course,
- $1221\ 00{:}54{:}57.630 \dashrightarrow 00{:}55{:}00.520$  which continues to be the go-to high level framework
- $1222\ 00:55:01.650 --> 00:55:03.090$  is a way of identifying
- $1223\ 00:55:03.090 \longrightarrow 00:55:05.370$  all the different categories of factors.
- $1224\ 00:55:05.370\ -->\ 00:55:08.400$  So multi-component, multi-level interventions
- $1225\ 00:55:08.400 \dashrightarrow 00:55:13.050$  address multiple sources of barriers and factors
- $1226\ 00:55:13.050 --> 00:55:15.797$  that influence the outcomes that we're interested in.
- $1227\,00:55:15.797\,\text{--}{>}\,00:55:18.990$  And CFIR is, in my mind, the best organizing framework
- $1228\ 00:55:18.990 \longrightarrow 00:55:22.080$  that gives us that sort of 50,000 foot level.
- $1229\ 00:55:22.080 \longrightarrow 00:55:23.490$  Then when we've identified
- 1230 00:55:23.490 --> 00:55:26.790 the different categories of factors,

 $1231\ 00:55:26.790 --> 00:55:29.730$  we may need to bring in accompanying frameworks.

 $1232\ 00:55:29.730 \longrightarrow 00:55:31.410$  So, behavior change wheel,

 $1233\ 00:55:31.410$  --> 00:55:36.410 theoretical domains framework is quite useful in identifying

 $1234\ 00{:}55{:}36.720 {\:{\mbox{--}}}{>}\ 00{:}55{:}40.290$  some of the physician-level behavioral factors

 $1235\ 00:55:40.290 --> 00:55:43.710$  So I think it does depend on what CFIR tells us.

1236 00:55:43.710 --> 00:55:45.630 If many of the barriers and influences

1237 00:55:45.630 --> 00:55:48.120 are regulatory or community,

 $1238\ 00:55:48.120 --> 00:55:50.730$  then we may need to bring in political science frameworks

 $1239\ 00:55:50.730 \longrightarrow 00:55:52.770$  or other bodies of theory.

 $1240\ 00{:}55{:}52.770 \dashrightarrow 00{:}55{:}56.220$  But we start with CFIR to get sort of the lay of land

 $1241\ 00:55:56.220$  --> 00:56:00.090 and then we identify frameworks for subsets of factors.

 $1242\ 00{:}56{:}00.090 \dashrightarrow 00{:}56{:}02.250$  And to me, REAM and I think to most of us

 $1243\ 00:56:02.250 \longrightarrow 00:56:04.200$  is more of an evaluation framework.

1244 00:56:04.200 --> 00:56:07.560 It doesn't really give us the theory,

 $1245\ 00:56:07.560 \longrightarrow 00:56:08.880$  but it directs our attention

 $1246\ 00:56:08.880 \longrightarrow 00:56:11.310$  to the different categories of outcomes

1247 00:56:11.310 --> 00:56:13.560 that we need to take into account

 $1248\ 00:56:13.560 \longrightarrow 00:56:16.263$  and measure and attempt to improve.

1249 00:56:18.090 --> 00:56:20.700 <v ->Great, that was a very clear answer.</v>

 $1250\ 00:56:20.700 \longrightarrow 00:56:21.533$  Thank you so much.

 $1251\ 00:56:21.533 --> 00:56:24.960$  And we're at time, so I think we'll just thank our speaker.

1252 00:56:24.960 --> 00:56:26.760 Hopefully we'll see him again in person

 $1253\ 00:56:26.760 \longrightarrow 00:56:28.920$  sometime in the near future

 $1254\ 00:56:28.920$  --> 00:56:32.760 and we look forward to some of our one-on-one meetings today

 $1255\ 00:56:32.760 \longrightarrow 00:56:34.710$  and in a few of the subsequent days.

1256 00:56:34.710 --> 00:56:37.620 So thank you so much, Dr. Mittman.

1257 00:56:37.620 --> 00:56:39.490 <<br/>v ->Okay, thank you all.<br/></v> <<br/>v ->Bye everybody.<br/></v>

1258 00:56:39.490 --> 00:56:40.533 <-> Okay, bye-bye.</v>